

5.1.2025

Questions & Answers

#3

1. How many dispatchers does HCSO have, and what is their shift schedule?

Answer: Communications Dispatch Personnel and shifts:

Total Number: 209

Shifts: 4 rotating shifts (2 day shifts and 2 night shifts); each shift works 12 hours (day shift has more on duty than nights) and a mid-shift

Communications Support Personnel and shifts:

Total number: 15

8 hour shifts: various shifts but a majority are 8-5 Monday -Friday

2. Does the HCSO have an approximate idea of the number of call taker positions that will be needed on the floor?

Answer: Approximate number: 60