

**BID # 2021-015 - VEHICLE SCHEDULED MAINTENANCE INSPECTION**  
**QUESTIONS AND ANSWERS #1**

Below are questions submitted to the HCSO from a prospective Bidder. The questions are presented as written.

1. What are the proposed labor rate that the county is looking for? We ask this because we supply packages for items like oil change and brake jobs however the labor rate would be used outside of those packages.

Answer: HCSO does not have a proposed labor rate for additional repairs. HCSO does have "package" pricing for SMIs. The labor rate is for additional maintenance and repairs outside of the SMI package.

2. What Labor Rate guide does the County use for calculating time the car is being worked on? Example we use Mitchell?

Answer: See Part C – Specifications, Paragraph 12 – Estimates.

3. Our computer systems do not allow a cost plus mark up so we would have to do a retail - discount on parts would that be a feasible alternative?

Answer: See Part D – Bid Response, Paragraph 1 – Exceptions.

4. The bid states OEM parts except for approval would we be allowed to use non OEM?

Answer: Yes, non-OEM parts can be used but it will be determined on a case by case basis at the time of the individual repair. HCSO will not pre-approve the use of all non-OEM parts in advance.

5. Some other items I want to raise is we would have multiple locations to use in many of the zones witch are all company owned the pricing would stay consistent across all zones. We are also part of the Good Year tire program and can offer your pricing under the contract you have would that be part of this opportunity?

Answer: Yes, additional services and information can be listed in Part D – Bid Response, Paragraph 1 – Exceptions.