



HILLSBOROUGH COUNTY  
SHERIFF'S OFFICE

CHAD CHRONISTER, SHERIFF

# 2020 ANNUAL REPORT

# HILLSBOROUGH COUNTY SHERIFF'S OFFICE



## MISSION STATEMENT

The Mission of the Hillsborough County Sheriff's Office is to serve, protect, and defend the community while preserving the rights and dignity of all.

## VISION

The Vision of the Hillsborough County Sheriff's Office is to provide effective, efficient, and professional law enforcement, detention, court services and child protective investigations while maintaining the highest standards of integrity, accountability, and community service.

## CORE VALUES

Integrity  
Service  
Fairness and Equity  
Commitment to Quality

Dear Citizens of Hillsborough County,

If you asked me to sum up 2020 in just a few words, it would be strength, resiliency, and growth. There is no doubt that 2020 was filled with challenges and struggles. It was a year that put all of us to the test. The men and women of the Hillsborough County Sheriff's Office met every new obstacle with strength and found a way to not only overcome these challenges but also learned from them.

We know that in order to best serve our community, it is imperative that our office reflects the citizens we proudly serve. In 2020, our total diversity was at 60.4% and we will continue to build upon this progress in the coming years as diversity is the pillar and strength of the Hillsborough County Sheriff's Office.

Our journey in 2020 was an unprecedented one for this generation. To this day, we continue to maneuver our way through the COVID-19 pandemic. We also heard the nationwide calls for change during the civil unrest caused by a perceived lack of trust in law enforcement. Since 2017, one of my main goals as your Sheriff was to build trust through transparency, and I continued our push for maintaining that transparency into 2020. The Hillsborough County Sheriff's Office now has body-worn cameras that have proven to be an asset to both the community and the Sheriff's Office.



Despite the challenges this past year, our team rallied and excelled. We thank the community for their support and understanding as we navigated a new way of delivering law enforcement services during this time. Albeit virtual throughout the course of the pandemic, our deputies received training which led to better performance and an improvement in response times. We also debuted our multilingual online reporting system, which allows citizens to file a report on their computer or mobile device for more than a dozen non-emergency calls for service.

We have also remained committed to reducing recidivism. In March 2020, we announced the opening of the Hillsborough County Sheriff's Office Vocational Training Center, a 10,000-square-foot facility that hosts several new inmate programs. Inmates now have the opportunity to learn trades like welding, carpentry, forklift operation, and basic automotive services. The Vocational Training Center was built to prepare inmates for life after they finish their sentences. It's one of more than 40 programs our Sheriff's Office offers to inmates so they are better equipped to integrate into society. Our jail also remains the only one in Florida that houses a state-certified drug rehabilitation program. Our goal is that every low-level offender will find a program that changes their life post-incarceration. I strongly believe this holistic approach will, in due time, reduce the rate of recidivism in Hillsborough County.

Mental health is something that is not talked about nearly enough, but it is something I wanted to change in 2020 with the inception of the Behavioral Resources Unit (BRU). Comprised of deputies, mental health counselors, and licensed mental health clinicians, the BRU focuses on identifying individuals who have come into contact with law enforcement multiple times due to mental health issues or homelessness. Our focus is to connect these individuals with the services they need before they ever enter into a crisis situation, with the hope of keeping them out of the criminal justice system. We've already seen the BRU's work be successful. An adult male, who deputies had been in contact with over 100 times during a 15-year period, is now regularly meeting with our team so that he has the tools and services to stay out of the criminal justice system and reduce calls for service.

As we take a look back at the achievements of team HCSO in 2020, I want to simply say thank you. Thank you to the employees who have worked to once again reduce crime. In 2020, we reduced crime overall by 21%, even while the population grew 2.4% in our great county. This achievement would not be possible without the support of our community. So, I also want to say thank you to the citizens of Hillsborough County.

2020 may not have been the year we expected, but it gave us a new road map for how to handle extraordinary challenges. As we move forward on this journey together, we will use this newfound strength and resiliency to forge ahead, continuing our drive to make Hillsborough County the safest place to live and work.

Sincerely,

A handwritten signature in black ink, appearing to read "Chad Chronister".

Chad Chronister, Sheriff  
Hillsborough County



## SHERIFF BIOGRAPHY



### **Chad Chronister** *Sheriff*

A veteran law enforcement officer, Sheriff Chad Chronister has served with the Hillsborough County Sheriff's Office for the past 28 years. He has a Bachelor of Science in Criminal Justice and a Master of Science in

Criminal Justice from St. Leo University. He is a graduate of the FBI National Academy's 260th Session.

He became the top law enforcement officer in Hillsborough County on September 30, 2017, upon his appointment by Governor Rick Scott, was elected by the citizens of Hillsborough County on November 6, 2018, and overwhelmingly re-elected on November 3, 2020. He is Co-Chairman of the Regional Domestic Security Task Force for Region IV Tampa Bay, Council Member of the Florida

Attorney General's Statewide Council on Human Trafficking and Chairman of the Criminal Justice Sub-Committee, Vice-Chairman of the Hillsborough County Public Safety Coordinating Council, and Vice-Chairman of Hillsborough County Public Schools Citizen Oversight Committee.

He credits his family, faith and grandfather Jack "Nanu" Bentivegna for instilling his passion and selfless service for others. "Nanu" Jack served his country as a decorated Marine in combat missions at Guadalcanal, Iwo Jima and Guam during World War II. He passed away in 2013, but his spirit and legacy live on.

Sheriff Chronister has earned many commendations. His civic associations include board membership positions with Boys & Girls Clubs of Tampa Bay and Metropolitan Ministries. A native of York, Pa., Sheriff Chronister is married to Nicole DeBartolo and has two sons, Asher and Zack, and two dogs, Cali and Oreo. He enjoys spending time with his family the most.

## CHIEF DEPUTY BIOGRAPHY



### **Donna Luszczynski** *Chief Deputy*

Chief Deputy Donna Luszczynski joined the Hillsborough County Sheriff's Office in 1991. She began her career in law enforcement as a patrol deputy and advanced through the

ranks. She served in street crimes, narcotics, vice and internal affairs. Chief Deputy Luszczynski earned her stripes as a sergeant in the Juvenile Services Section of the Criminal Investigations Division, later joining the newly created Child Protective Investigations Division, where she was instrumental in the development of the division's structure, recruiting and procedures. She was subsequently promoted to lieutenant.

Chief Deputy Luszczynski was later promoted to the rank of captain, where she used her supervisory and latent investigative skills to

serve the residents of Patrol District III. As a major, she was the division commander of the Special Investigations Division and the Criminal Investigations Division. She was eventually promoted to colonel and assigned as commander of the Department of Investigative Services, which oversees the Special Investigations, Criminal Investigations and Child Protective Investigations Divisions.

Chief Deputy Luszczynski was promoted to the second-in-command of the Sheriff's Office on May 7, 2018.

She has a Bachelor of Science degree in criminology from the University of Tampa, a Master's degree in public administration from Troy State University and she is a graduate of the FBI National Academy, Session 231. She is on the Board of Directors for the Florida West Coast Credit Union.

Born in New York City and raised in Roxbury, New Jersey, she has been a resident of Hillsborough County since 1987.



# 2020 ANNUAL REPORT



<b>Sheriff's Letter.....</b>	<b>Page 1</b>
<b>Sheriff and Chief Deputy Biographies .....</b>	<b>Page 2</b>
<b>Command Staff.....</b>	<b>Page 4</b>
<b>Office of Chief Deputy .....</b>	<b>Page 5</b>
Community Outreach Division.....	Page 5
Human Resources Division.....	Page 7
Financial Services Division .....	Page 9
Legal Division.....	Page 10
Grants, Research, & Development Unit .....	Page 11
<b>Department of Patrol Services.....</b>	<b>Page 12</b>
District I.....	Page 12
District II.....	Page 13
District III.....	Page 15
District IV.....	Page 16
District V.....	Page 18
Countywide Services.....	Page 20
Homeland Security Division.....	Page 22
Communications and Records Bureau.....	Page 26
<b>Department of Investigative Services.....</b>	<b>Page 28</b>
Child Protective Investigations Division.....	Page 28
Criminal Investigations Division .....	Page 30
Special Investigations Division.....	Page 32
Professional Standards Section .....	Page 37
<b>Department of Detention Services.....</b>	<b>Page 38</b>
Jail Division I .....	Page 38
Jail Division II .....	Page 40
Jail Division III .....	Page 41
Court Operations Division .....	Page 43
Detention Maintenance Bureau.....	Page 44
<b>Department of Administrative Support .....</b>	<b>Page 45</b>
Training Division.....	Page 45
Information Services Division.....	Page 46
General Services Bureau.....	Page 47
Facilities Management Bureau.....	Page 48
Public Affairs Office.....	Page 49
Occupational Health and Wellness Clinic .....	Page 50
<b>2020 Photography.....</b>	<b>Page 51</b>
<b>Retirees and In Remembrance.....</b>	<b>Page 74</b>
<b>HCSO Directory.....</b>	<b>Page 76</b>



## DEPARTMENT OF PATROL SERVICES



## DEPARTMENT OF INVESTIGATIVE SERVICES



## DEPARTMENT OF DETENTION SERVICES



## DEPARTMENT OF ADMINISTRATIVE SUPPORT



## OFFICE OF THE CHIEF DEPUTY



## Office of the Chief Deputy

### Chief Deputy Donna Luszczynski

The Office of the Chief Deputy is responsible for the daily operations of the Hillsborough County Sheriff's Office. Areas that report directly to Chief Deputy Donna Luszczynski include the Community Outreach Division, the Human Resources Division, Financial Services Division, Legal Division and the Grants, Research, & Development Unit. Additionally, Colonels from the four departments report directly to the Chief Deputy.



### Community Outreach Division

Major Thomas St. John



The Community Outreach Division (CRD) proactively finds opportunities for educational awareness and public participation programs for the citizens of Hillsborough County. CRD is comprised of the Crossing Guard Unit, Community

Service Section, Explorer Post, Traffic Safety Unit, Sheriff's Community Liaison Program, Volunteer Services Unit, and School Resource Section.

### Crossing Guard Unit

The Crossing Guard Unit's primary focus is providing school crossing guards for each of the 339 crossing locations within Hillsborough County. Each weekday, these crossing guards serve an essential role in assisting elementary and middle school children safely across the street on their way to and from their campus. Crossing guards also serve to reinforce safe street crossing practices for children and promote safe driver behavior at school crosswalks. Every crossing guard is trained and certified according to the latest Florida Department of Transportation guidelines.

The Crossing Guard Unit received special recognition by the Florida Department of Transportation as their 2019 Florida School Crossing Guard Program of the Year.

This award highlighted the program's outstanding service in support of pedestrian and traffic safety, as well as the unwavering dedication and commitment to one of the Division's primary duties — making school crossings safe for children. In addition to its recognition, one of Hillsborough County's crossing guards was named the Florida School Crossing Guard of the Year.

The initial impact of the COVID-19 crisis came into focus in the spring of 2020 causing local schools to temporarily close in response to the pandemic. The crossing guard team remained committed, with over 95% of team members returning to work when schools reopened in the fall. The Crossing Guard Unit immediately deployed new equipment to assist crossing guards returning to work under the new social distancing and COVID-19 guidelines. Electronic whistles replaced traditional ones, which allow

**OVER**  
**95%**  
**RETURNED TO WORK**  
**WHEN SCHOOLS**  
**REOPENED**



## OFFICE OF THE CHIEF DEPUTY

crossing guards to alert motorists of children crossing while allowing crossing guards to continue wearing face coverings.

### **Community Service Section**

The Community Service Section began the year participating in the Gasparilla and the Martin Luther King Jr. parades by working parade positions and assisting with event logistics. The Section staffed booths at both the Florida State Fair and Florida Strawberry Festival to interact with event attendees and share information about the Hillsborough County Sheriff's Office. The booths displayed some of the agency's newest equipment, as also hosted a raffle that was very successful in raising money for the Florida Sheriff's Youth Ranch. Unfortunately, shortly after the conclusion of the Strawberry Festival, the threat of the COVID-19 pandemic began to spread rapidly. In response, some of the previously scheduled meetings and events had to be canceled or were done virtually. The Community Service Section transitioned the annual Ranch Run into a virtual event entitled "Together We Go Further" which benefitted the Florida Sheriff's Youth Ranch. This adjustment proved timely and very popular because it allowed individuals from all over the world to participate in a run that took place on their own time, in their own place, and within their own space. In October, the Community Service Section was able to hold Sheriff Chad Chronister's Sporting Clays Shoot Out which was an incredible success benefitting the USO and the Children's Cancer Center. Sheriff Chronister's Annual Pumpkin Patch was redone to be made into a drive-through event. It was a great treat for the parents and children who attended to get out for a bit and enjoy some Halloween fun safely amidst the health crisis. In November, the Community Service Section held the One Pitch Softball Tournament which was extremely successful and benefited Hands Across the Bay. The Community Service Section also received several donations from community partners, which in turn, were distributed to students, teachers, local churches, and food banks in need throughout 2020.

The Community Services Section is also responsible for the Teen Driver Challenge, which is a defensive driving and vehicle control program designed for teenage drivers. The program provides young drivers with the knowledge and understanding of vehicle dynamics and human kinetics, the forces created by an automobile, and the effects of those forces on the human body. This training is generally conducted on a quarterly basis.

### **Explorer Post #238**

In 2020, Explorer Post #238 participated in the Boy Scouts of America Winterfest Conference in Gatlinburg, Tennessee where they participated in multiple law enforcement competitions. At this event, the post won awards in several team and individual challenges. Explorer Post #238 participated in the Gasparilla Children's Parade, the Gasparilla Day Parade, the Plant City Strawberry Festival Parade, and volunteered at several charity and community events throughout 2020. Post #238 will continue to dedicate time to hands-on training in law enforcement skills and community service while teaching valuable life lessons such as leadership, responsibility, and teamwork.

### **Sheriff's Community Liaison Unit**

The Sheriff's Liaison Unit oversees the Sheriff's Black, Hispanic, and Indian Advisory Councils. These dedicated deputies provide a communication conduit between the Hillsborough County Sheriff's Office and various minority communities through outreach, attendance at community meetings (virtual and in-person), and education. In 2020, over 90 individual programs were provided to minority residents such as seminars on state and federal laws, domestic violence awareness, and personal safety tips. These programs facilitated more than 2,000 direct contacts with residents from Hillsborough County's diverse minority communities. During the pandemic, each council organized and assisted food supply events that resulted in over 900 meals donated to families in need. Also, more than

500 backpacks were filled with school supplies and distributed to local elementary, middle, and high school students by the councils. Dover Elementary School was the recipient of 24 computers thanks to the efforts of the Hispanic Advisory Council identifying and addressing their need.

### Volunteer Services Unit

The Volunteer Citizens Patrol Program provided 6,500 volunteer hours to serve the citizens of Hillsborough County. They assisted law enforcement in their assigned areas and wrote over 150 handicap parking warnings and citations. They also completed over 2,000 citizen and business contacts. VCPs volunteered their time to assist with numerous agency charity events and community-related functions. The program has 36 volunteers and is actively recruiting new members.

### School Resource Section

The mission of the School Resource Section is to reduce and prevent school-related violence and crime committed by juveniles and young adults. Deputies within the School Resource Section vow to create and maintain a safe, secure, and orderly learning environment for all stakeholders, including students, administrators, teachers, support staff, visitors, and parents. School resource deputies secure the seventh-largest school district in the United States and third-largest in Florida. With over 220,000 students (297 schools) and over 15,000 teachers from kindergarten through 12th grade, school resource deputies seek to instill values, be role models, and mentor those exhibiting signs of early delinquency. Although their primary mission is to focus on the safety and security of the students and staff, school resource deputies are also dedicated to building positive relationships with both students and staff for the betterment of our youth. The Hillsborough County Sheriff's Office has 47 school resource deputies within 20 high schools, 26 middle schools, and 1 K-8 school. While the Marjory Stoneman Douglas High School Public Safety

Act continues to evolve, the School Resource Section also includes six floater deputies, bringing the total number of deputies within the School Resource Section to 53. The floaters' mission is to enhance the HCSO presence at schools, fill-in when assigned school resource deputies need to be away from their schools, and assist elementary and charter schools with school functions that now, under the revised Public Safety Act, require law enforcement participation. In addition to annual qualifications, all School Resource Section personnel receive an active threat and school-related training throughout the year.

Despite the difficulties brought about by the COVID-19 pandemic, the School Resource Section rose to the challenge. Once school was back in session, school resource deputies quickly adapted to the new learning environment and challenges of social distancing. Several school resource deputies started or expanded existing outreach programs at their schools to provide food, clothing, and school supplies to those students and families in need. The need has grown exponentially since the arrival of the pandemic and school resource deputies continue to work diligently to help meet this demand.

### Human Resources Division

*Michele Hamilton, Director*



The Human Resources Division's objective is to provide exceptional service to applicants, employees, and retirees alike. Despite being in the midst of a global pandemic in 2020, the Employment Services Section, Recruitment &

Screening Section, Personnel Processing Section, Employee Benefits Section, and Health & Wellness Section were able to accomplish that mission.

For the fourth year in a row, the Division successfully partnered with Cristo Rey High

## OFFICE OF THE CHIEF DEPUTY

School and provided Hillsborough County students with new experiences and work skills. Over \$161,000 in tuition reimbursement was approved for distribution to employees working on undergraduate and graduate degrees. HCSO's female and minority employee base increased by 1% and total employee diversity is now at 60.5%.

### Employment Services Section

The Employment Services Section reacted quickly and efficiently to COVID-19 and implemented changes to assist applicants and employees. New remote pre-employment testing was established to allow for applicants to test off-site. When on-site testing resumed, safety measures were put into action to ensure social distancing and sanitizing could take place. Interviews shifted from in-person to online video conferencing platforms.

For the first time since the creation of the Child Protective Investigations Division, the Employment Services Section aided in filling all Child Protective Investigator positions, leaving no vacancies. The section held a Crossing Guard job fair in an effort to assist applicants one-on-one with submitting resumes and completing applications.

The hiring process did not slow down during the pandemic. The Employment Services Section completed 184 successful background investigations resulting in approximately 20 more new hires as compared to 2019.

### Recruitment and Screening Section

The Recruitment and Screening Section faced some unexpected hurdles with the pandemic this year. The section had to devise ways to source applicants in the community without putting employees or the applicants at risk.

In order to adapt and overcome to these unprecedented circumstances, many changes were made to continue with the recruitment process. Background investigations and oral board interviews were conducted via Zoom. Safety precautions were established so that polygraph examinations could be administered. Those interested in a career at HCSO were also able to attend virtual job fairs on the agency's social media platforms, including Facebook and Instagram. RSS also built an outside Physical Efficiency Battery Station which is pictured in the photo section of the Annual Report.

Despite the adversities, there were 4,680 total applicants between both Law Enforcement and Detention. A total of 165 new Sheriff's Deputies were hired in 2020.

### Personnel Processing Section

The Personnel Processing Section has worked diligently despite the pandemic and provided exceptional customer service and support to the more than 4,000 employees and contractors at the agency. In 2020, the section on-boarded 387 new employees and 285 contractors/vendors. The Personnel Processing Section continues to process all retirements and assist with any retirement-related questions. The Retirement Coordinator held over 250 retirement appointments and assisted over 100 employees with completing their retirement paperwork. The Section also processed 3,002 performance increases, 3,105 evaluations, 325 promotions, and 1,641 transfers this year. In addition, the section streamlined and updated processes while becoming more electronically-based in the wake of the COVID-19 restrictions to assist employees.

### Employee Benefits Section

During 2020, the Employee Benefits Section kept busy assisting employees and retirees and finding new ways to do business due to COVID-19. The section worked diligently with the



**60.5%**  
**TOTAL EMPLOYEE  
DIVERSITY**



agency's medical carrier to ensure families were taken care of during the pandemic. The section secured free virtual physician visits and free COVID-19 testing as a result.

For the first time, benefit open enrollment was successfully conducted virtually through six different online presentations attended by employees, retirees, and spouses. A dependent child audit was conducted on 519 dependents to verify eligibility to receive benefits in an effort to keep costs low. Employee benefit actions did not slow in 2020. There were 736 benefit open enrollment changes, 387 new hire benefit enrollments, and 1,318 life event benefit changes to medical, dental, and vision. The Employee Benefits Section also offered employees two virtual webinars on future planning and legal tools needed for life decisions.

### Health and Wellness Section

The Health and Wellness Section continues to offer comprehensive resources designed to promote positive health and well-being for HCSO employees, retirees, and their families. These resources include the section's grab-and-go fruit. As a result of the COVID-19 pandemic, most resources had to be adapted so that they could be offered virtually. All employee costs for Telehealth services were waived. While using platforms like Go365, HCSO employees were still able to be rewarded for participating in health and wellness activities at home.

To expand on the resources already in place, the Health and Wellness Section created a new program to offer on-site mental health counseling and education at no cost to HCSO employees, family members, and their dependents. Since stress levels were at all-time highs because of the Coronavirus pandemic, HCSO also started offering mindfulness classes, called Tactical Brain Training, to teach strategies to manage reactions, notice impulses, and work through emotions at home or work.

Furthermore, HCSO was awarded a \$125,000 2-year LEMHWA grant to enhance support for the Peer Support & CISM teams to continue improving emotional wellbeing resources.

### Financial Services Division

*Tina Porter, Chief Financial Officer*



The Financial Services Division (FSD) is comprised of approximately 40 personnel. FSD supports the overall mission of the agency by planning, directing, overseeing, recording and reporting on the financial operations of the agency.

FSD is responsible for managing an annual budget of more than \$479 million. The Division does the invoicing, collecting, receipting and depositing of all funds due to the Hillsborough County Sheriff's Office, which includes funds appropriated by the Board of County Commissioners. FSD also collects revenues from fees for services and grant reimbursements. Other responsibilities include procuring all goods and services in conformity with best practices and processing and recording all disbursements, including bi-weekly payrolls. FSD manages the treasury to ensure funds are available to meet operational needs and excess funds are adequately safeguarded while earning a reasonable rate of return, safeguards capital assets, and does the accounting for inmate funds.

Another major responsibility of FSD is preparing periodic financial reports required by local, state and federal regulations and grantor agencies. The Division handles tax and other payroll-related reports, monthly financial reports for the Inmate Welfare Fund, annual special-purpose financial statements as required by generally accepted accounting principles, and ad hoc reports meeting the needs of the Sheriff's Office.

## OFFICE OF THE CHIEF DEPUTY

In 2020, 11,552 credit card transactions were processed. This was an average of 962.7 per month, which was a 10 % increase from 2019. 29,688 invoices were processed. This was an average of 2,474 per month, which was an 8% decrease from 2019. There were 45 active grants/contracts totaling \$24,688,858.

In the Revenue Section, the processing and depositing of funds was consolidated and resulted in an annual savings of approximately 625 staff hours. Other key manual, paper-driven processes were converted to electronic means to further reduce staff time and thus, providing greater flexibility and direct access to documentation. These savings resulted in the ability to redirect staff efforts to new processes necessary to accomplish and comply with new accounting regulations and other improvement initiatives.

Accounts Payable transitioned to an almost paperless environment and converted 270 existing vendors to Automated Clearing House (ACH), which has eliminated the physical check processing procedure.

FSD is proud to report that the Division instituted the use of Assets E-Forms throughout agency, which includes tracking Narcan. FSD supported Command Staff with implementation of the agency's new body-worn cameras and upgraded tasers used by patrol deputies. FSD played a role in the issuance for 2-in-1 tablets (computers) to Property Control Specialists, which led to increased productivity during physical inspections of assets while in the field. The Division also updated budget workbooks to allow more efficient preparation of the budget and moved to an electronic process for budget transfers and filing using Adobe Pro.

Due to the rapid response to the COVID-19 pandemic, most FSD staff members were directed to work from home with little advance notice. Staff responded with great professionalism and dedication.

### Legal Division

*April Kirsheman, Chief Legal Counsel*



The Legal Division operates as an in-house law firm for the Hillsborough County Sheriff's Office. The team of seven attorneys are licensed to practice law in the State of Florida as well as in front of various courts including state and federal court, the 11th

Circuit Court of Appeals, and the U.S. Supreme Court.

Together with administrative staff, the legal team was busy in 2020 handling all of HCSO's regular liabilities while adding many Coronavirus-related legal questions to their daily tasks. Some of those challenges involved managing the many executive and legislative orders, proclamations, and declarations that came about as a result of our county, state, and nation being faced with the first pandemic in our lifetimes. Under the Sheriff's leadership, we worked closely with local and state partners. Attorneys passed that information along to deputies in the field through many legal bulletins. The Legal Division also answered many questions regarding compliance with those various orders. With few exceptions, our citizens were eager to educate themselves and to comply with requests made of them. We were all in it together.

Attorneys also worked diligently with judicial partners in order to accommodate the changing needs of the court system and the challenges that faced some of the agency's divisions which act in conjunction with or on behalf of the court, including the jails and the Civil Process Section. COVID-19 definitely tested the normal adjudication of claims, and the Legal Section did its part to be able to service the community in a safe and efficient manner.

ISSUED

23 LEGAL  
BULLETINS

## Risk Management

Risk Management, a section of the Legal Division, continued to service employees with all of their typical needs while also adding the challenges that came with COVID-19. Risk Management continued to handle all of the claims stemming from worker's compensation, short and long-term disability, automobile, and others. The employees of Risk Management also worked closely with the Occupational Health and Wellness Center to assist employees who were exposed to or contracted COVID-19.

## Grants, Research, & Development Unit

*Amanda Shaw, General Manager*



The Grants, Research, and Development (GR&D) Unit identifies and applies for funding opportunities to further the mission of HCSO. The unit also conducts data analysis for applications and researches innovative solutions and practices.

In the calendar year 2020, the GR&D Unit applied for more than \$6 million in funding and HCSO was awarded \$5,358,201.40. This represents 88.65% of the funds for which the GR&D applied and is more than twice the amount the unit secured in 2019. Two of the most notable applications awarded were the Law Enforcement Mental Health and Wellness Act (LEMHWA) Program and the Law Enforcement-Based Victim Specialist Program.

The LEMHWA Program provides funding to create a Peer and Wellness Specialist position at HCSO. This position will support the Peer Support Team and Critical Incident Stress Management Team by being an administrative point of contact for the teams and compiling new best practices for law enforcement mental health and wellness.

The Law Enforcement-Based Victim Specialist Program provides funding to assist law enforcement agencies in creating programs focusing on victim services.

HCSO received funding for the implementation of a pilot Victim Specialist Program, to include three positions that will support victims in the aftermath of a crime.

In 2020, the GR&D Unit applied for grants focusing on a new area — traffic safety. With the sub-grants HCSO received through the Florida Department of Transportation (FDOT) Traffic Safety, the agency is committed to education and enforcement for work zone safety. Other focus areas are motorcycle safety, teen drivers, and impaired driving. Approved funding for HCSO's Traffic Safety sub-grants increased by 78.46% from 2019 to 2020.

The GR&D Unit assisted in formulating budgets for two unique funding opportunities this year; the Coronavirus Emergency Supplemental Funding (CESF) and the Coronavirus Aid, Relief, and Economic Security (CARES) Act Funding. Both provided funding for expenses related to the COVID-19 Pandemic, including the implementation of measures to decrease the spread of the virus. The CESF provided in part, by agreement with the 13th Judicial Circuit, the establishment of a second video courtroom.

The GR&D Unit redesigned and streamlined the 2020 HCSO Fact Book. The Unit created a Quick Reference Guide of agency data, which is intended as a companion to the Fact Book.





### Department Of Patrol Services Colonel Kyle Robinson

The Department of Patrol Services (DPS) is comprised of five patrol districts, the Homeland Security Division and the Communications Bureau. The districts are geographically dispersed to support quick response times and aid in community policing.



#### Patrol District I Major Richard Roebuck



District I provides law enforcement services to citizens who reside within the 93.5 square miles of northern Hillsborough County. District I borders the University of South Florida, City of Temple Terrace, City of Tampa, and Pasco County. District I serves a population of 154,986. The

District I office is located at 14102 N. 20<sup>th</sup> Street, Tampa, FL 33613.

#### Patrol Operations

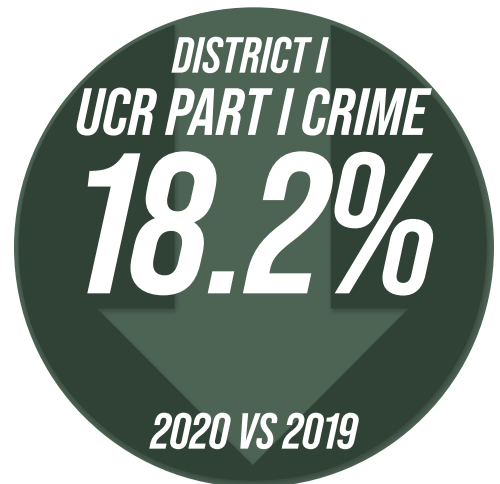
In 2020, District I responded to 137,888 calls for service. Patrol Deputies utilized the Eye on Crime Camera System (EOC) and vehicle tag readers to combat crime. Deputies conducted 1,054 career criminal and probation checks within its boundaries. Utilizing this technology and monitoring these career criminals assisted in the reduction of Part I Crimes by 18.2% in 2020, compared to 2019.

#### Traffic Enforcement and Road Safety

The District I Traffic Section is comprised of five Motor Unit deputies, three Community Resource Unit deputies, and two Community Service Aides. This diverse section provides multifaceted support to patrol operations and ensures the roads of northern Hillsborough County are safe for travel.

In 2020, District I Motor Units conducted 3,790 traffic stops resulting in 1,409 citations and 2,368 warnings. Part of the traffic enforcement success was

achieved through the use of a new 2020 Chevrolet Camaro and two new 2020 Dodge Challengers. A new speed detection trailer was utilized to capture traffic data and remind drivers of the speed limit in an effort to curtail reducing speeding and traffic crashes. District I continued its partnership with the Center for Urban Development (CUTR), University of North Florida, Institute of Police Technology and Management (IPTM), and the Florida Department of Transportation (FDOT) on the grant-funded High Visibility Enforcement (HVE) operation. The HVE operation focused on educating bicyclists, pedestrians, and drivers on roadway safety by providing hundreds of educational pamphlets related to pedestrian and bicycle safety. More than 250 individuals observed riding bicycles without lights were given safety lights, free of charge, to increase visibility. Pedestrians and bicyclists observed properly utilizing crosswalks were also rewarded with Champion Safety coupons.



## Investigative Operations

In April 2020, the District I Street Crimes Unit (SCU) was able to effect an arrest of an individual for operating a chop shop, among other felony charges. This investigation was conducted in unison with members of the District I Latent Investigations Unit and the District I Intelligence Unit. Following the investigation resulting in multiple search warrants, several high-end vehicles, with a total value of approximately \$300,000, were recovered and returned to their owners. Throughout 2020, the District I Street Crimes Unit conducted numerous narcotics-related investigations stemming from tips received from citizens through Crime Stoppers and Tip411. A total of 22 search warrants were completed and over \$72,000 was seized under the Forfeiture Act during the various investigations completed during the year.

In 2020, the District I Latent Investigations Unit investigated an armed robbery of the Zales jewelry store located within University Mall and was successful in receiving a latent print hit from an area touched by the unknown suspect. Several weeks later, District I detectives learned a similar robbery occurred at the Helzberg Diamonds jewelry store at Tampa Premium Outlets in Wesley Chapel. During that investigation, the suspect's vehicle was captured in the parking lot on surveillance cameras and detectives discovered the registered owner resided in New Tampa. A combined amount of over \$300,000 in jewelry was stolen. The District I Latent Investigations Unit worked in conjunction with ATF on both robberies and they were collectively able to identify and arrest the suspect.

The District I Intelligence Unit (DIU) conducted a saturation operation within the Bella Mar apartment complex after numerous shootings and a subsequent homicide. During this time, DIU worked with SCU and the District I Motor Unit in order to conduct surveillance and traffic enforcement to obtain information regarding the homicide. A confidential source was obtained by DIU detectives, which assisted in providing a possible suspect in the homicide. Once this information was verified, a suspect was positively identified and arrested. During this operation, a total of 18 guns were seized, which contributed to a total of 44 guns seized by DIU and SCU throughout the year.

## Community Services

This year presented interesting challenges for District I and the community it serves, but that hasn't stopped the District I Community Resource Deputies (CRDs) from finding creative ways to engage with citizens and strengthen community relationships. Among the many events and activities that were restructured to keep everyone safe, District I CRDs, in concert with the University Area Community Development Corporation (UACDC), collected approximately 200 letters for Santa. The District I CRDs ensured Santa received the letters and the children each got a treat and a personalized reply from an elf.

### Patrol District II

*Major Dennis Fogarty*



District II serves a population of approximately 189,000 citizens. Its boundaries extend from the city limits of Tampa, Temple Terrace, and the Hillsborough River to the west, north to Pasco County, east to Polk County, and south through the communities of Lithia, Keysville, Durant, Valrico, Seffner, and Nuccio Park. Providing law enforcement services to such an area is unique and challenging, requiring personnel to confront a wide range of crime and quality of life issues. The District II Office is located at 2310 Falkenburg Road in Tampa.

## Patrol Operations

Personnel assigned to the Patrol Operations Bureau work around the clock serving as primary responders to emergency calls. These emergency calls include responding to in-progress crimes, conducting traffic crash investigations, as well as conducting other varying levels of law enforcement investigations. Personnel responded to quality of life issues and conducted proactive enforcement as time permitted. During 2020, District II trained 19

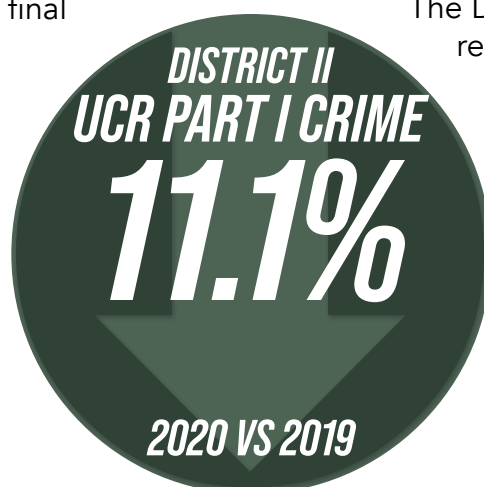
## DEPARTMENT OF PATROL SERVICES

new patrol deputies to increase staffing levels and to continue to provide the highest quality of service to the public. In addition, during 2020, personnel conducted 870 criminal offender checks and handled more than 136,808 calls for service. This activity, coupled with a joint effort by other units throughout the district, led to a reduction in UCR Part I Crime by 11.1% in 2020.

### Traffic Enforcement and Road Safety

The District II Traffic Section, specifically the Motor Unit, conducts traffic enforcement throughout the district, which spans from neighborhood roadways to heavily trafficked highways. This traffic enforcement begins with traffic concerns that are keenly observed by the Motor Unit deputies themselves, as well as being identified through statistical traffic crash data. In addition to observational and statistical enforcement, the Motor Unit deputies also address traffic concerns as identified by members of the community.

During 2020, although assignments were reduced due to the COVID-19 pandemic and the ensuing desire of the Sheriff's Office to limit both citizen and employee exposure, the listed enforcement actions produced 2,551 traffic stops and 2,103 traffic warnings, and 551 issued traffic citations. In December 2020, District II was also selected as project management for an agency-awarded Florida Department of Transportation (FDOT) work zone enforcement grant. Upon final approval, this work zone enforcement grant will be utilized throughout Hillsborough County during any remaining portion of 2020 and into 2021. This grant will increase enforcement in work zones along roadways, to maintain the safety of those workers improving the operational quality of our county.



### Investigative Operations

Investigations and Operations Support is comprised of sworn personnel and civilian staff assigned to perform investigative, support, and selective enforcement operations. Personnel, who are assigned conduct latent criminal investigations, gather criminal intelligence on known offenders, and perform specific crime prevention activities in support of crime reduction. The Investigations Unit conducted more than 1,643 latent investigations of crimes reported within the district. Personnel, while working with local and state law enforcement agencies, used information gained from criminal investigations and criminal intelligence on known offenders. This information ultimately resulted in numerous arrests and greatly contributed to the district's recovery of more than \$2,821,425.00 in stolen property.

The District Intelligence Unit (DIU) continued to bridge the communication gap between patrol units, latent investigators, selective enforcement and crime analyst personnel, providing timely and actionable crime information and intelligence. As a whole, the unit monitored crime trends, reviewed daily crime briefs and alerts, and monitored known priority offenders. The information gathered was provided to law enforcement personnel to assist in targeting specific criminal acts, as well as those known priority offenders.

The District II Street Crime Unit (SCU) remained focused on reducing Part I Crime and arresting the prolific offenders who had been causing the most crime. Personnel targeted offenders provided through crime analysis and identifiable patterns and trends. Personnel were also instrumental in several high profile arrests ranging from burglars, armed robbers, and homicide suspects to various other violent criminals.



## Community Services

District II Community Resource Deputies (CRD) continued to engrain themselves in the community, allowing each deputy the opportunity to positively impact both area businesses and residents alike. More specifically, before and after the agency reorganization, the Homeless Initiative and Mental Health CRDs remained proactive in improving the quality of life for those in need. CRDs assigned to specific zones also remained in contact with citizens, providing recommendations to improve safety and security, as well as answering complaints, and providing valuable advice. Most importantly, although this past year was a unique and uncertain time for all, the Community Resource Deputies continued to work diligently, ultimately playing a key role in community safety, awareness, and education during the COVID-19 pandemic.

## Patrol District III

*Major Darrin Barlow*



The District III Office is located at 7202 Gunn Highway, and responsible for conducting law enforcement operations in northwest Hillsborough County, which includes Carrollwood, Egypt Lake, Keystone, Odessa, Town 'N Country, Westchase,

and the western parts of Lutz. This equates to over 240,000 citizens, which encompasses over 100 square miles of land. The District III office is made up of more than 200 employees, including law enforcement deputies, detectives and civilians. Without each one of these employees working together on a day-to-day basis, District III could not provide such a great service to the citizens of Hillsborough County.

## Patrol Operations

In 2020, 11 new patrol deputies joined the District III team. Deputies were dispatched to 106,760 calls for service. In addition, deputies

made 2,725 arrests during the year. The teamwork, dedication and communication between all personnel in District III resulted in a 28.6% reduction in UCR Part 1 Crime in 2020.

## Traffic Enforcement and Road Safety

The District III Traffic Unit is comprised of the Motor Unit and Community Resource Unit. The Motor Unit is staffed with six motorcycle deputies while the Community Resource Unit is staffed by four Community Resource Deputies. The District III Traffic Unit is supervised by a Traffic Corporal.

The District III Motor Unit provides additional support for patrol deputies responding to calls for service and handles a multitude of traffic-related assignments within the area. While carrying out these duties in 2020, the District III Motor Unit conducted over 50 traffic crash investigations and initiated more than 5,000 traffic stops. Throughout the course of the year, members of the District III Traffic Unit also investigated and remedied more than 100 traffic complaints generated by the residents of northwest Hillsborough County. Motor Unit deputies participated in a variety of special events in 2020. The events ranged from motorcycle displays, charitable functions, community events, and full police motorcycle motorcade escorts of dignitaries visiting the Tampa Bay area.

As in years past, FDOT funded the "HCSO Triple L: Listen, Learn and Live" motorcycle safety grant. Throughout the year, members of the District III Traffic Unit conducted motorcycle enforcement details throughout the county, distributed motorcycle safety checklists and other safety awareness materials to motorcyclists at numerous events. They also organized motorcycle safety education programs at local high schools. In total, District III Motors made contact with over 4,800 motorcyclists and students throughout Hillsborough County to help ensure safer roadways.

## Investigative Operations

Throughout 2020, detectives assigned to District III's Latent Investigations Unit, as well as the Intelligence Unit, solved multiple crimes and crime sprees. There were two notable cases in which multiple business burglaries occurred throughout Hillsborough County. The burglaries occurred over a a month span from August to September 2020. During that time, several individuals burglarized five separate businesses, amounting to over \$7,000 worth of property stolen and more than \$12,000 worth of damage. Through investigative means, a suspect was identified and surveillance led to the apprehension of that individual.

In October, District III detectives were notified of a grand theft incident that took place in a retirement community. During the investigation, detectives discovered that the thefts occurred over a nine month period and that there were several victims as a result of this spree. After countless hours and multiple interviews with residents within the community, detectives found that an employee of the retirement community had victimized multiple residents and stole more than \$100,000 worth of jewelry from them. Most of the jewelry was identified and returned to the rightful owners.

Also in 2020, the District III Street Crimes Unit worked in concert with latent detectives, as well as the Intelligence Unit, to address Part I crimes and other felony-related crimes. In April, the District III Street Crimes Unit began a month-long investigation into the sale of fentanyl and heroin within the District III area by a known offender. Several undercover transactions were made and approximately 25.4 grams of heroin and fentanyl were recovered. Detectives identified the suspect and the individual was arrested on 13 different criminal offenses.

## Community Services

The District III Community Resource Unit also provides additional support for patrol deputies responding to calls for service. These deputies

also handle all community outreach relations in District III. Community Resource Deputies each hold a unique skill set which allows them to successfully act as liaisons between the citizens of the community they serve and the Hillsborough County Sheriff's Office. Using this particular skill set, Community Resource Deputies consistently work to maintain contact with each of their respective neighborhoods and civic associations to provide invaluable crime prevention information, and keep them informed of current crime trends to minimize the chances of victimization.

In 2020, District III Community Resource Deputies attended several neighborhood watch and civic association meetings. When COVID-19 hit Hillsborough County, the Community Resource Unit was instrumental in distributing health-related messages to businesses within the district as well as the citizens they serve and protect.

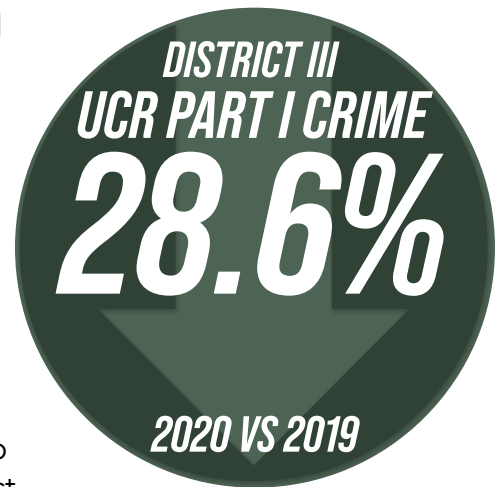
## Patrol District IV

*Major Robert Ura*



District IV covers southeastern Hillsborough County with a patrol area of 333 square miles. Much of the land within the District is rural. Due to its available space, District IV has seen an increased demand from homebuilders and buyers, which has led to major

growth in community developments, including approximately 46 new housing subdivisions that are under construction.



District IV serves a population of 249,230 people and counting. The District IV Office is located at 508 33rd Street SE in Ruskin.

## **Patrol Operations**

Despite an increase in population of approximately 20,000 and serving one of the largest geographical areas in Hillsborough County, District IV decreased its overall crime rate in 2020 by 9.5%. Patrol deputies handled 103,446 calls for service and made 3,004 arrests during the year. The key to this success is teamwork and using effective communication between patrol deputies and latent detectives.

## **Traffic Enforcement and Road Safety**

The District IV Traffic Section's main responsibility is roadway safety. In 2020, the Traffic Section was proactive in conducting 4,024 traffic stops and issued 651 citations. The Traffic Section also assists patrol by responding to numerous citizen-generated traffic complaints. The Motor Unit investigates individual complaints in neighborhoods, school zones and truck routes. The Traffic Section's combined efforts assisted in the overall crime reduction in 2020 by targeting habitual traffic violators and prolific offenders who operate vehicles on the district roadways during the commission of Part I crimes.

In 2019, District IV obtained a grant from the Florida Department of Transportation to help reduce the level of teen traffic crashes and fatalities in Hillsborough County. This grant provides funding to increase public awareness and targeted enforcement, specifically areas surrounding high schools. In the second year of the Teen Focused Grant, HCSO conducted approximately 1,570 traffic stops and issued 224 speeding citations, 62 seat belt citations and over 1,200 warnings in 2020.

## **Investigative Operations**

Using both sound and innovative criminal intelligence policing techniques, latent detectives in District IV investigated 1,142 cases resulting in 211 felony arrests and the issuance of 174 felony warrants.

In 2020, the District IV Intelligence Section tracked and targeted known offenders, analyzed criminal trends, helped direct law enforcement assets to reduce Part I crimes and apprehended criminals. The Intelligence Unit read and analyzed 11,419 reports dealing with Part I crimes and other criminal trends within the District.

The District IV Street Crimes Unit played a vital role in the reduction of crime in 2020. The squad conducted 606 traffic stops and investigated numerous drug complaints. The squad conducted hundreds of hours of undercover surveillance and confiscated approximately 3,510 grams of illicit drugs. The squad also apprehended 311 people, conducted 13 residential search warrants and seized 53 weapons, approximately \$87,200.00 in U.S. Currency and one vehicle.

## **Community Services**

Community Resource Deputies (CRDs) and Community Service Aides (CSAs) are a pivotal part of their assigned communities, and they participate in numerous events throughout the year. The CRDs work closely with community and business members to solve both criminal and social issues and implement crime reduction strategies. District IV CRDs create, organize and carry out large fraud seminars for populations frequently targeted by criminals. In addition, CRDs work closely with the Wimauma Boys and Girls Club, mentoring children of all ages. Some of the events they participated in during 2020 included homeless initiatives, Walk Like MADD, Operation Medicine Cabinet, community bicycle and golf cart registration events and holiday parades. Many of these events were virtual due to the COVID-19 pandemic.



# DEPARTMENT OF PATROL SERVICES

## Patrol District V

Major Anthony Collins



There are 69 square miles within the District V boundaries, where HCSO protects and serves the Bloomingdale, Brandon, Clair Mel, Grant Park, Orient Park, Palm River, Progress Village and Riverview areas. The District V office is located at

10128 Windhorst Road in Tampa.

## Patrol Operations

In 2020, District V answered 109,781 calls for service. Deputies and detectives focused on identifying and apprehending prolific offenders that cause the greatest impact to the community. Deputies made 4,061 arrests for the year, bringing down the overall crime rate in District V by 24.3%.

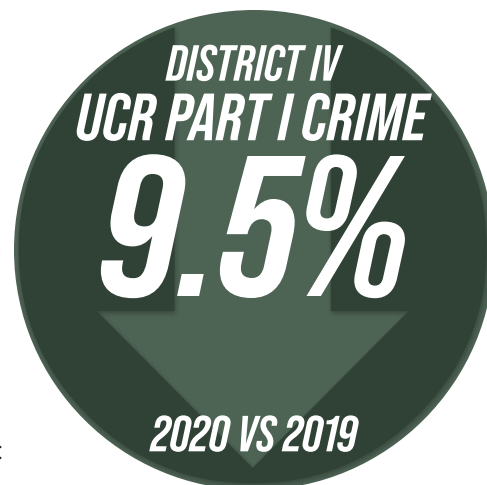
## Traffic Enforcement and Road Safety

District V has six full-time traffic crash investigators, five motorcycle deputies, and a Traffic Unit Corporal. These team members assist patrol with specialized traffic crash investigations and focus on the education and enforcement of traffic laws. Numerous traffic related assignments are completed on a continuous basis based upon statistical data for high instances of traffic crashes as well as citizen complaints.

In 2020, deputies continued to utilize Data-Driven Approaches to Crime and Traffic Safety in operations to deploy resources and personnel in areas based on data driven from related events. As a result, these deputies collectively completed 5,594 traffic stops, issued 2,564 citations, 3,271 traffic warnings and investigated 1,527 traffic crashes.

District V received three new aggressive driving enforcement vehicles, which included two Dodge Challengers and a Chevrolet Camaro. Aggressive driving enforcement operations,

which focused on street racing, yielded over 150 traffic stops, 100 citations, and eight arrests. Traffic enforcement grants assisted deputies' efforts with speed enforcement, pedestrian and bicycle safety, teen driving, and motorcycle safety.



## Investigative Operations

The District V General Offense Section, Intelligence Unit and Street Crimes Unit formulate the District V Investigative Section. These three squads work in concert to respond to crime trends and formulate plans to reduce victimization levels as a result of proactive efforts resulting from intelligence gathered on prolific offenders.

The District V General Offense (GO) Section conducted latent follow-up investigations on various property and other violent crimes. These cases primarily involve thefts (including shoplifts and motor vehicles), burglaries (vehicle, residential, business), aggravated assaults/batteries, robberies (personal, business, and bank), and firearm related offenses. A total of 1,242 cases were investigated by the District V General Offense Section in 2020 and detectives cleared more than 25% of cases by arrest. Additionally, detectives recovered approximately \$100,000 in stolen property. One noteworthy investigation involved ten convenience store armed robberies which occurred throughout multiple jurisdictions over the course of six days. Detectives from the Tampa Police Department and Hillsborough County Sheriff's Office, along with agents from the Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF) obtained critical information which was processed by the District V Crime Analyst, and

the joint response resulted in the apprehension of the suspects. The two arrestees were federally indicted on all ten robberies and face 73 years in federal prison.

The District V Intelligence Unit (DIU), aided with an expert criminal analyst, continued to gather and disseminate critical and actionable intelligence to patrol and the other investigative units. Their covert surveillance tactics and undercover operations yielded continuous arrests of priority and prolific offenders, as well as wanted individuals.

The District V Street Crimes Unit (SCU) conducted numerous criminal investigations involving wanted persons and fugitives from justice. SCU also conducted narcotics investigations throughout the year, resulting in the execution of numerous residential court-authorized search warrants. SCU arrested 521 subjects on charges ranging from traffic violations, to Trafficking in Narcotics and murder warrants. SCU conducted a total of 1,185 traffic stops and generated 562 General Offense reports which resulted in the seizure of \$174,990 in U.S. Currency and the recovery of 55 firearms.

Another noteworthy investigation involved a series of business burglaries that occurred within District V (seven cases) and District II (one case) from June 23 to July 20, 2020. District V detectives developed a suspect, based on investigative measures, and arrested the offender. After obtaining a full confession, an additional suspect was identified, and District V detectives executed a court-authorized search warrant with the assistance of the Special Weapons and Tactics Team (SWAT). Numerous items of stolen property from five of the business burglaries were recovered, and three

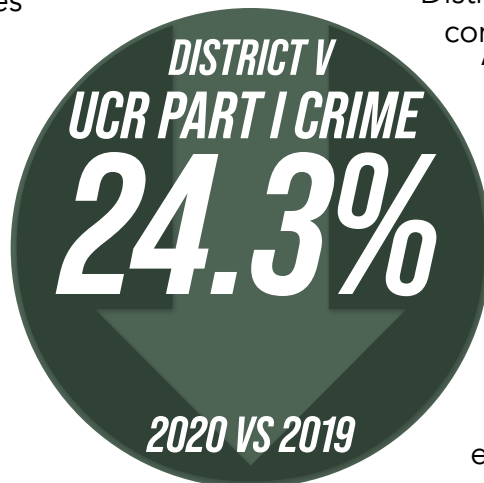
additional suspects were apprehended. All three District V Investigations squads collectively worked together and recovered approximately \$11,000 in stolen property and removed ten firearms (including a Thompson Machine Gun and Assault Rifles), thousands of rounds of ammunition, and various narcotics from the ill-willed hands of these offenders. All eight business burglaries listed above were cleared by arrest.

### Community Services

In 2020, District V continued to maintain close relationships with neighborhood partners despite challenges presented by the COVID-19 pandemic. In-person meetings were few and far between, but deputies found a way to ensure they kept in contact with members of the community to address quality of life concerns.

Over the course of the year, and through different operations, communities were freed of garbage and waste through clean-up efforts which involved deputies, code enforcement, and local community members. Staff continued to participate in virtual town hall meetings to promote continuous community involvement by simply being available to citizens. It's this type of proactive approach that promotes trust in law enforcement. Deputies participated in video and phone conferences with business and community leaders to ensure lines of communication remained open throughout the course of the year.

District V also provided a new service to the community to prevent package theft or "porch pirating" during the holiday season. "Operation Pinch-A-Grinch" allowed citizens to ship packages to District V, where they were kept safe until the owner picked them up. In addition to "Operation Pinch-A-Grinch" campaign, District V also provided extra resources to Westfield Brandon Mall and local businesses during the holiday season to ensure a safe and pleasant shopping experience.



## ***HILLSBOROUGH COUNTY BEHAVIORAL RESOURCE UNIT***

The Hillsborough County Sheriff Office also implemented the Behavioral Resources Unit (BRU), which is led by a Sergeant, in 2020. The Behavioral Resources Unit (BRU) is a county-wide, interdisciplinary unit comprised of behavioral health and homeless initiative law enforcement deputies, licensed clinical social workers, licensed mental health counselors and civilian support staff.

The BRU's mission is to identify, through proactive and reactive methods, at-risk community members within the mental health and homeless populations of Hillsborough County. This, in order to provide these individuals with intervention and guidance to case management assistance. The goal is not only to prevent potentially violent encounters and mitigate risk within the community, but to further safeguard those who are most in need of services.

The Behavioral Resources Unit works with local, state, and federal law enforcement officials, the court system, mental health providers, and county social services to ensure a comprehensive approach in order to pursue community behavioral health.

## ***BOYS & GIRLS CLUBS OF TAMPA BAY***

teamHCSO is a proud partner of the Boys & Girls Clubs of Tampa Bay. Community Resource Deputies (CRDs) are assigned to six different clubs throughout Hillsborough County.

In 2020, CRDs were a positive mentor for the youth who were permitted to remain in attendance despite pandemic restrictions.





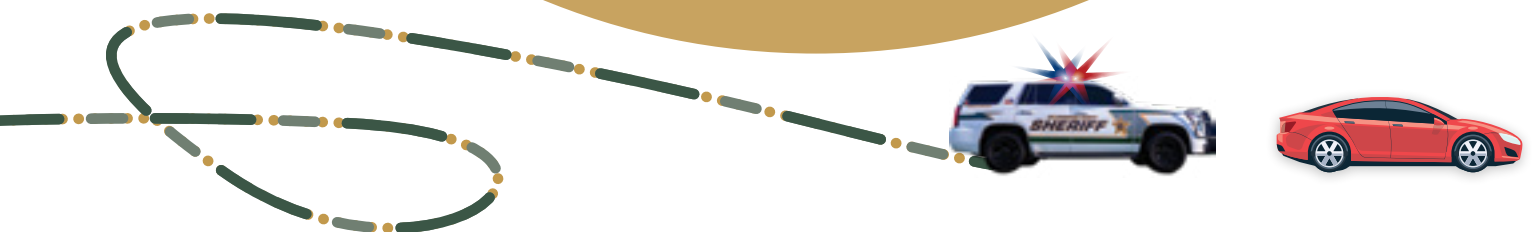
## ***HILLSBOROUGH COUNTY DUI ENFORCEMENT***

In 2020, the Hillsborough County Sheriff's Office continued to honor our commitment to detect and deter impaired driving, via the DUI Enforcement Squad.

This unit is responsible for DUI enforcement throughout Hillsborough County, yet they are assigned to District V. They are on patrol seven days a week, 365 days a year seeking to identify and apprehend impaired drivers. The DUI Enforcement Squad conducted over 9,400 traffic stops in 2020.

However, impaired driving arrests were down in 2020 (possibly due to COVID-19 restrictions). The DUI Enforcement Squad accounted for 85% of the 1,731 impaired driving arrests made by the Hillsborough County Sheriff's Office. With support from the National Highway Traffic Safety Administration and the Florida Department of Transportation's "Trident DUI Enforcement" grant, the squad conducted 40 heightened patrols in high traffic crash corridors and 20 DUI saturation details, all with the life-saving goal of keeping impaired drivers off of Hillsborough County roads.

Additionally, as a result of the Sheriff's Underage Compliance Checks Education & Enforcement Detail (S.U.C.C.E.E.D.), over 100 undercover compliance checks were conducted to ensure vendors were not conducting alcohol sales to people under 21.



# DEPARTMENT OF PATROL SERVICES

## Homeland Security Division

Major Craig Timko



The Homeland Security Division (HSD) was created following September 11, 2001 to assist patrol units with air, marine, canine, and specialty team support. HSD is responsible for the overall security planning for all large-scale events

within the county. HSD personnel investigate crimes ranging from construction fraud to environmental crimes and is home to all Hillsborough County Sheriff's Office specialty operations units and specialty teams.

## Aviation Section

The Hillsborough County Sheriff's Office Aviation Section consists of nine, full-time law enforcement aviators, four of which are also instructor pilots. There are two full-time FAA certified aircraft mechanics that maintain a fleet of four Airbus AS350 helicopters and one Cessna 208 Caravan. During 2020, the Aviation Unit responded to over 2,400 calls for service, logging over 1,600 flight hours. This has resulted in over 240 apprehensions, 103 recovered stolen vehicles, and more than 270 missing persons or search and rescue missions. The Aviation Unit also assisted more than 20 federal, state, and local agencies in various capacities.

## Marine Enforcement Section

The Marine Enforcement Section patrols the waterways of Hillsborough County, including the many bays, rivers, and lakes. The Section's open water area of responsibility covers Upper Tampa Bay south to the Gulf of Mexico and past Egmont Key to the shipping channel sea buoy. While working with the United States Coast Guard, the Marine Enforcement section conducted 13 escorts of passenger ships, high-risk tankers, and other vessels deemed critical assets. The section had a total of 4,640 calls for service in 2020. Of these, 3,565 were

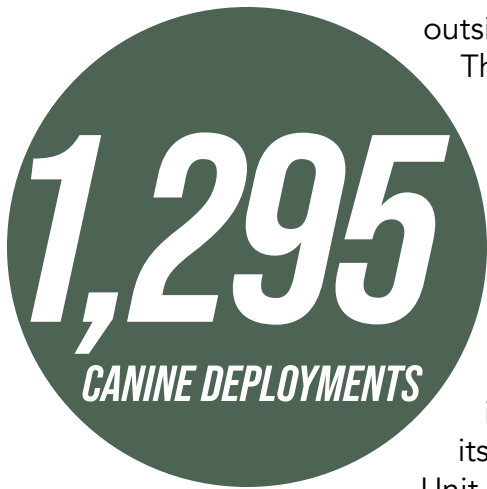
mandatory Homeland Security Checks within the Port of Tampa. Marine units stopped 653 vessels for a variety of violations and safety checks. The Marine Enforcement Section also made 30 arrests for Boating Under the Influence. Members of the Section continue to administer and maintain the Sheriff's Office life jacket loaner program at three Hillsborough County public boat ramps.

## Port Security Section

The Port Security Section consists of twelve deputies and three supervisors who work hand in hand with the Marine Enforcement Section to secure and monitor Port Tampa Bay properties, which cover more than 5,000 acres and nearly 20 miles of coastline. In addition to the familiar cruise ship terminals along Channelside Drive, units provide perimeter security for the areas of Hookers Point, Port Sutton, Pendola Point, and Port Redwing. Port Tampa Bay is one of the nation's most diverse ports. Its businesses supply much of the greater central Florida area with petroleum products, construction and building materials, food and beverage, consumer and agricultural products. It is also a major cruise homeport, welcoming nearly one million passengers per year. As such, the port is designated as a high-risk port by the U.S. Coast Guard. HCSO Port Security deputies conduct enhanced screening activities and maintain perimeter security. Port Security deputies also respond to calls for service which range from traffic crashes, industrial accidents, hazardous material incidents, and criminal investigations that occur on Port properties. In addition, Port Security deputies investigate criminal incidents that occur at sea aboard cruise ships or other ocean-going vessels.

## Canine Section

In 2020, the Canine Section conducted 1,295 deployments resulting in 114 catches, 106 narcotic finds, 26 demonstrations, and 493 hours of explosive searches. The Canine Section instructed three Basic Patrol Canine Schools for two new HCSO teams and three new teams for



outside agencies. The Canine Section assisted the University of South Florida Police Department with the inception of its own Canine Unit and trained three single-purpose

dog teams for their agency. HCSO's Canine Section has a total of 17 patrol/detection canines, one single purpose detection canine, and four bloodhounds directed by one Sergeant and one Corporal. The canines are specifically trained and certified in narcotics and explosives detection, tracking, and patrol support operations. The Canine Section continues to provide two SWAT canine teams to assist when needed on SWAT call-outs. These two canine SWAT teams train directly with the HCSO SWAT every month.

### Construction Fraud Unit

The construction fraud unit conducted approximately 100 new latent investigations throughout the 2020 calendar year. The majority of complaints and investigations specifically focused on unlicensed contracting and fraud. These investigations resulted in approximately 128 criminal charges in 2020. Most notably, the Construction Fraud Unit conducted an undercover operation within the Sun City Center area in September 2020. The investigation focused on unlicensed contractors, specifically targeting the elderly community. The operation resulted in 27 arrests, primarily for unlicensed contracting. Of the 27 individuals arrested, one was a sex offender additionally arrested for Violation of Probation. The Construction Fraud Unit works closely with the Department of Business and Professional Regulation and the Hillsborough County Building Department.

### County Parks Unit

The agency's county parks deputies responded to over 500 calls for service within Hillsborough County parks and preserves. The majority of the calls were generated by the deputies as proactive patrols at the various county parks and preserve lands. The County Parks Unit works directly with Hillsborough County Parks and Preserve personnel to address issues involving trespassing on county lands, homeless camps, poaching, property damage, and other criminal offenses occurring within county preserves and parks. In July 2020, an arson occurred within Northlakes Park. Parks deputies were able to identify and arrest the four suspects involved, subsequently charging each of them with multiple felonies.

### Environmental Enforcement Unit (EEU)

The Environmental Enforcement Unit investigated more than 1,550 calls for service over the course of 2020. The Environmental Enforcement Unit charged over 140 violators with environmental-related crimes ranging from Commercial Felony Littering to Illegal Transfer Stations. The EEU issued numerous civil citations and coordinated multiple clean-up operations with the assistance of the Hillsborough County Code Enforcement's Rapid Response Team. During the year, the EEU spearheaded "Operation Clean Sweep" resulting in 27 charges filed for environmental violations and a vehicle seizure for a felonious environmental crime. The Environmental Enforcement Unit has deployed covert cameras to over 30 locations identified as high volume crime areas for environmental criminal activity. Use of the covert cameras aided in the identification and arrest of numerous violators for an array of environmental-related crimes. The Environmental Enforcement Unit assisted in joint operations with state departments such as the Department of Environmental Protection, Florida Forestry Service, Fish and Wildlife Commission, and CSX Police. The EEU also worked closely with local agencies to include the Environmental Protection Commission, Hillsborough County



## DEPARTMENT OF PATROL SERVICES

Code Enforcement, Solid Waste, Public Utilities, Hillsborough County Parks and Recreation, Health Department, and Fire Rescue.

### **Special Incident Management Section**

The Special Incident Management Section (SIMS) coordinated the agency's large-venue public safety initiatives for various events throughout 2020. These events included the annual Gasparilla Parade and celebrations, the 2020 Buccaneers and University of South Florida football seasons, the Florida State Fair, and the Strawberry Festival. SIMS deputies coordinated the response for several instances of civil unrest and protests within the region, as well. SIMS maintained and deployed the Mobile Command Center during emergency callouts. SIMS also coordinated the agency response to Tropical Storm Eta and COVID-19 pandemic. Additionally, SIMS played a key role in the planning for Super Bowl LV which was held at Raymond James Stadium on February 7, 2021.

### **Agricultural Crimes Unit**

The Agricultural Crimes Unit responded to more than 1,300 calls for service, which included reports of animal abuse, agricultural complaints, poaching, trespassing, criminal mischief, and grand theft. The Agricultural Crimes Unit conducted multiple operations on farms, ranches, and county properties. Units worked alongside Florida Wildlife Commission officers and local law enforcement agencies. The Agricultural Crimes Unit proactively patrolled strawberry farms and cattle ranches to assist and address the needs of the Hillsborough County agricultural community. The Agricultural Crimes Unit worked with veterinarians to feed and treat malnourished, mistreated, and neglected livestock, rehabilitating the animals and prosecuting the responsible individuals for their neglect. The animals were nursed back to health and released to responsible parties such as the Sheriff's Youth Ranch, Lakeland Cattlemen's Auction, and All Stock Livestock Auction. The Agricultural Crimes Unit is active in educational programs through local FFA and 4H clubs as

well as state and county livestock events such as the Hillsborough County Fair, State Fair, and the Strawberry Festival.

### **Bomb Team**

The Bomb Disposal Team (BDT) responded to 75 incidents to include actual IEDs, pipe bombs, and hazardous items in the seven-county region in 2020. Also, the BDT responded to 170 additional activities to include pre-event sweeps, SWAT callouts, and Unmanned Aerial Vehicle (UAV) requests where the team supported other units within the Sheriff's office. The BDT supported the United States Secret Service (USSS) with multiple dignitary protection details leading up to the 2020 election. Two bomb team members attended the six-week Hazardous Devices School in Huntsville, Alabama, and successfully graduated in March becoming the region's newest certified bomb technicians. In January, the BDT took possession of a repurposed fire station and converted the facility to accommodate training for both the team and its local, state, and federal partners. The facility also provided the team with a secure location, which is centrally located within the region, to store the BDT's equipment and response vehicles. Bomb technicians also participated in several joint training missions and incident responses with local, state, and federal agencies.

### **Crisis Negotiations Team**

The Crisis Negotiations Team (CNT) responded with the Special Weapons and Tactics Team (SWAT) to multiple suicidal and armed barricade situations in 2020 that were peacefully resolved. The CNT also hosted the Sixth Annual Bay Area Negotiator Challenge, sponsored by the Bay Area Negotiators Group. Members of the CNT assisted in organizing the training seminar and facilitating the scenario-based competition which featured 11 teams from 10 different law enforcement agencies.

The Hillsborough County Sheriff's Office CNT continues to be a pioneer in bringing great

training to the Tampa Bay area for negotiators in Hillsborough County and neighboring counties. The CNT also participated in the Texas Area Negotiator Challenge. This four-day training event was attended by approximately 250 negotiators from around the United States representing numerous local, state, and federal law enforcement agencies, as well as international teams from as far as Singapore. Each team participated in an eight-hour practical exercise simulating a real-life incident involving a hostage situation. Each team was required to work through this incident in an attempt to come to a peaceful resolution. The HCSO CNT was recognized as one of the top negotiation teams at the competition based on its performance in the exercise.

### **Special Incident Response Team (SIRT)**

The Special Incident Response Team is a regional response team for a nine-county area within Central Florida. SIRT is comprised of law enforcement and detention members. SIRT members receive monthly specialized training to maintain the specialized skills necessary for their capabilities. SIRT was activated in 2020 for dignitary events, crowd control for large events, search and rescue operations, evidentiary searches, and civil unrest. SIRT was deployed on several occasions to protect Hillsborough County facilities and to maintain the peace during several periods of civil unrest within the region. Additionally, SIRT trained the agency's five street crimes units in crowd management tactics.

### **Underwater Recovery Team (URT)**

The Underwater Recovery Team (URT) responded to more than 60 calls for service in 2020. The eight-member team recovered vehicles, removed derelict vessels, searched for crucial evidence, and recovered victims. The URT continues its ongoing relationship with federal, state, and local agencies. The URT conducted numerous dives for U.S. Customs and Border Protection on incoming cargo vessels in search of illegal narcotics being potentially

smuggled into Tampa. Homeland Security is still a major priority in Tampa and numerous dives were conducted to ensure the safety of Port Tampa Bay. The URT provided diver safety for dignitaries that visited Tampa throughout the year. The URT participated in numerous demonstrations for the citizens of Hillsborough County in 2020, educating them on the roles and responsibilities of a sheriff diver and the URT within the Sheriff's Office.

### **Honor Guard**

The Honor Guard participated in more than 30 details this past year. The Honor Guard presented the colors at several Law Enforcement graduations for newly sworn-in deputies and provided memorial funeral services for retired Hillsborough County Sheriff's Office employees. The team presented the colors during the Dr. Martin Luther King parade, Strawberry Festival Parade, and 9/11 ceremonies. Unfortunately, Honor Guard was not able to participate in any of the local or national law enforcement memorials due to the COVID-19 pandemic.

### **Mounted Enforcement Team**

The Mounted Enforcement Team is a part-time team that offers high-profile patrol during special events. The team is comprised of six sworn law enforcement deputies who use their own horses. The team trains together once a month. During 2020, the MET conducted numerous demonstrations and assisted with security and crowd control at the Gasparilla Day Parade and the Florida State Fair.

### **Bicycle Response Team (BRT)**

As a measured response to the unprecedented acts of civil unrest within the country and region, the Hillsborough County Sheriff's Office created the Bicycle Response Team. The BRT consists of law enforcement personnel from all five patrol districts and the Homeland Security Division. The BRT can quickly deploy through large crowds and provides the agency with an advantage when dealing with large unpredictable crowds, civil unrest, and large-

## DEPARTMENT OF PATROL SERVICES

scale events. The BRT trains twice a month and was part of the overall security plan for Super Bowl LV held February 7, 2021.

### **Special Weapons and Tactics Team (SWAT)**

SWAT was activated 25 times during the 2020 calendar year. The activations ranged from responses to armed barricaded subjects, high-risk search warrants, and multiple dignitary protection details. Most notably, SWAT assisted the Federal Bureau of Investigation (FBI) in executing a high-risk search warrant at the residence of a violent serial bank robbery suspect in January 2020. During the months of May and June, SWAT was also activated in response to civil unrest within the county and continued to support the HCSO SIRT team during the unrest. SWAT was involved in providing security at designated venues during the 2020 Presidential campaign visits, and team members continue to work with their federal partners. SWAT also conducted training in support of Super Bowl LV, which was hosted in Tampa on February 7, 2021. The training included an emphasis on an aerial platform, joint operations with the Marine Enforcement Section, and active threat response at large venues. SWAT has continued to maintain its Tier 1 status as the primary team in Region 4, under the Regional Domestic Security Task Force guidelines. The team conducts joint training with HCSO EOD and K9 units and has integrated tactical bomb technicians and K9 into SWAT operations. SWAT also continues to provide security details at Raymond James Stadium and the MidFlorida Credit Union Amphitheater for all large-scale events.

### **Communications & Records Bureau**

*Brad Herron, General Manager*



The Communications and Records Bureau is comprised of several sections: Dispatch Operations (9-1-1 and Dispatch Center), Teleserve Unit, Switchboard Receptionists, Records Custodians, and Records Section. Together they serve

as a vital link between citizens of unincorporated Hillsborough County and law enforcement, fire rescue, and emergency medical services. In 2020, the Communications Bureau handled over 1.5 million calls for service, including 452,656 on 9-1-1 lines, 852,662 non-emergency calls, and 169,962 calls on Command and ring-down lines assisting deputies and various other agencies.

### **Dispatch Operations**

Dispatch is primarily located in the Malcolm E. Beard Sheriff's Operations Center (MBSOC) in Ybor City. Due to social distancing requirements associated with the COVID-19 pandemic, the daily operations have been split between the main Communications site and the backup site at the Pinebrooke facility since April 2020. The Communications Bureau's dispatch and 9-1-1 section are manned by state-certified Public Safety Telecommunicators (PST) ranging in rank from emergency call takers and dispatchers to senior dispatchers and supervisory personnel. Year-round communications academies ensure new trainees are ready to successfully face the challenges of being an emergency call taker or dispatcher. A total of six academies were conducted in 2020, resulting in nineteen new trainees. In total, there are 132 dispatch personnel over various shifts, ready to assist the citizens and deputies of Hillsborough County, 24 hours a day, 365 days a year.

Within the Communications Bureau, is the Sheriff's Tactical Amateur Radio Communications unit (STARC). This service organization is comprised of volunteers who utilize their own



equipment and supplies and are activated during an emergency deployment to establish and maintain ancillary communications between all Sheriff's office operations. This year the STARC unit increased its membership by four members and adapted to COVID-19 restrictions by conducting monthly meetings utilizing virtual platforms.

With the ever-changing scenario of the COVID-19 pandemic, emergency call takers, dispatchers, and supervisory personnel rose to meet the daily challenges presented. Supervisory personnel compiled, maintained, and distributed daily reports related to COVID-19 issues to county authorities. Management facilitated the installation of new Plexiglas partitions in the eastside radio pods to better address social distancing guidelines. Dispatchers and emergency call takers incorporated additional COVID-19 related questions to ensure officer safety, continued to work in split operations separated from co-workers and, adhered to mask-wearing protocols while effectively and efficiently delivering excellent customer service.

### Teleserve Unit

With the implementation of social distancing and lack of space in the main Communications area, the Teleserve Unit was relocated to the Records building. This unit is comprised of 10 Community Service Aides and assigned light-duty deputies whose primary responsibilities are to investigate and complete offense reports on cases that do not require the interviewing of suspects and/or the processing of evidence. The Teleserve Unit handled 13,967 calls for service this year, allowing patrol deputies to concentrate and respond to in-progress calls for service.

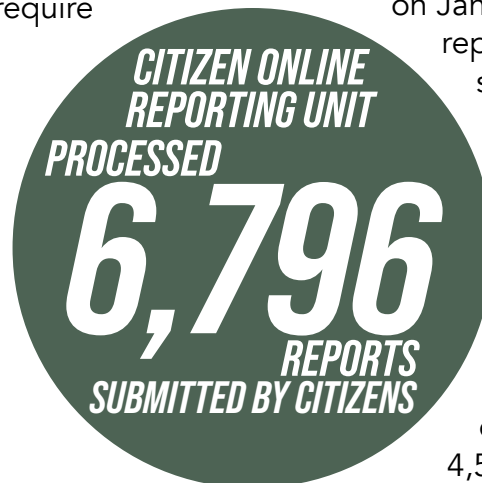
### Switchboard Receptionists and 9-1-1 Records Custodians

Comprised of three dayshift personnel and two nightshift personnel, the switchboard receptionists section received 122,484 calls from citizens needing routine information or to be directed to specific areas of the agency to better serve their needs.

In 2020, the Communications Bureau's two 9-1-1 Record Custodians handled 6,050 telephonic and radio records requests from the State Attorney's Office, Public Defender's Office, State Attorney General's Office, Florida Department of Law Enforcement, and many local, state and federal agencies as well as from private attorneys, private citizens and in house LEOs. Record custodians appear in circuit, state, and federal court systems as well as depositions and competency hearings to testify as to the integrity of the recording, the evidentiary procedures, and the security of the recording systems.

### Records Section

The mission of the Records Section is to provide support services to patrol as well as provide superior customer service to the citizens of Hillsborough County. This year presented many challenges due to the unprecedented COVID-19 pandemic and these challenges were met with ingenuity and hard work. The Records Section acquired the newly formed Citizen Online Reporting Unit. The program went live on January 21, 2020, and processed 6,796 reports submitted by citizens. This unit saved 10,194 manpower hours where patrol units were able to focus on priority in-progress calls. This resulted in a year-to-date savings of \$271,840. The Records Section also processed 14,450 Public Records Requests, 247 subpoenas, 9,908 requests for information from other law enforcement agencies, entered 13,667 warrants, and fulfilled 4,542 requests for service by patrol.



## Department Of Investigative Services Colonel James Bradford

The Department of Investigative Services is comprised of the Child Protective Investigations Division, the Criminal Investigations Division, the Special Investigations Division, as well as the Professional Standards Section.



### Child Protective Investigations Division Major Christi Esquinaldo



The Child Protective Investigations Division (CPID) is located in the Pinebrook Business Park at 1501 North Falkenburg Road in Tampa. The Hillsborough County Sheriff's Office is one of seven Florida Sheriff's Offices with the responsibility to

investigate allegations of child abuse, neglect, and abandonment. These services are funded through a contract with the Department of Children and Families.

CPID is comprised of both sworn and civilian personnel. CPID's Command Staff includes a Division Commander (Major), a Deputy Division Commander (Captain), two Lieutenants, and a Program Director. Five Sergeants and three civilian General Managers supervise 100 Child Protective Investigators (CPI) and 20 supervisors. CPID has multiple Community Service Aides and Office Assistants that support the CPIs by conducting background checks, requesting medical and out-of-state abuse records, supervising and

transporting children, completing community referrals, preparing redacted reports, processing closed files, amongst other tasks.

CPID's mission is to safeguard, protect and promote the well-being of the children within our community by conducting quality investigations while preserving families through advocacy, guidance, education and supportive services. The role of a Child Protective Investigator is to respond to reports of alleged abuse or neglect accepted by the Florida Abuse Hotline. CPIs respond to reports countywide, either immediately if a child is considered to be in danger, or within 24 hours. CPIs gather information and complete a Present Danger Assessment and a Family Functioning Assessment to determine if the child is safe or potentially in danger.

CPID conducts joint investigations with sworn personnel from within the Sheriff's Office and other local law enforcement agencies. CPID also works closely with the Office of the Attorney General on legal cases. When children are determined to be in unsafe conditions, the case is transferred to Eckerd Connects for case management services.

CPID collaborates with numerous agencies and makes every effort

**ALL 100  
CPI POSITIONS  
ARE  
FILLED!**

to keep children in their homes when it is safe to do so. Children are only taken out of their homes after reasonable efforts have been made to prevent removal or when such an emergency exists that there is no other option to ensure the child's safety.

In 2020, CPID purchased mobile car desks for CPIs to use in their vehicles when they are parked. This allows CPIs to manage their time more efficiently in the field. CPIs can easily enter their investigative notes and complete assessments after they have completed a home visit.

CPID was also selected by the Department of Children and Families to pilot a new CPI Mobility application. This application will allow CPIs to use their mobile device to research a family's prior involvement and to document certain investigative activities. This provides yet another resource for CPIs to conduct their investigations more efficiently.

CPID responded to nearly 15,000 reports of abuse, neglect, and abandonment in 2020. This was a reduction of nearly 2,000 reports from the amount received in 2019. This is the greatest one year reduction we have seen in our history. This reduction can be directly attributed to the COVID-19 pandemic. Educational personnel are one of the highest reporting categories of reports to the Florida Abuse Hotline. Since students attended virtual classes some or all of the school year, these children were less visible in the community.

In 2020, CPID removed just under 1,000 children from their parent/caregiver to ensure their safety. CPID removed approximately 140 fewer children in 2020 compared to 2019.

Last year, CPID responded to 36 child deaths in which there was reasonable cause to suspect abuse, abandonment, or neglect. This number was an increase to the 32 child deaths in 2019. Also in 2020, there was a reduction in the number of drowning deaths and an increase in sleep-related deaths as compared to 2019. There were seven drownings in 2020, compared

to eight in 2019. There were 16 sleep-related deaths in 2020, compared to eight sleep-related deaths in 2019. Whenever an investigator responds to a home with an infant, safe sleeping practices are discussed with caregivers and they are provided with safe sleeping materials.

CPID is thrilled to announce that the retention of CPIs greatly improved over the course of 2020 with all 100 CPI positions filled! Nationally, child welfare agencies experience high employee turnover. Almost 40% of the CPI vacancies created last year were the result of a CPI transferring to another division with the Sheriff's Office, taking a voluntary demotion, or was the result of a promotion to a CPI Supervisor. Another 40% of CPI vacancies involved CPIs who relocated out of state.

CPID continues to look for ways on a daily basis to improve efficiencies and create a pleasant, encouraging, supportive, and productive work environment. CPID is extremely proud of the dedicated personnel and the tireless hours they put in to keep the children in Hillsborough County safe from harm.

Many processes were reimagined due to the COVID-19 pandemic last year. While all personnel wear a face-covering indoors and practice social distancing whenever possible, CPID wanted to provide other opportunities for investigators to work safely. The Division added several outdoor work spaces for investigators to use amidst the health crisis.

# DEPARTMENT OF INVESTIGATIVE SERVICES

## Criminal Investigations Division

Major Francis Losat



The Criminal Investigations Division (CID) is comprised of four investigative sections: Homicide, Special Victims, Traffic Homicide, and Economic Crimes. The Division is also staffed with essential support personnel assigned to the Crime Scene

Section, Local Offender DNA Index System (LODIS), National Integrated Ballistic Information Network (NIBIN), and the Identification Section.

The work and dedication of the Detectives, Community Service Aides, Forensic Fingerprint Experts, Word Processors, and Administrative and Office Assistants are the strength of CID.

### Homicide Section

The Homicide Section is responsible for conducting homicidal and non-homicidal death investigations, deputy-involved uses of deadly force, cases of violent crimes against persons, domestic violence follow-up investigations, crimes that occur in the jails, and missing and endangered adults. In 2020, the Homicide Section investigated 49 homicides, of which, 37 met the Uniform Crime Report (UCR) standards. The work of the detectives resulted in an overall clearance rate of approximately 84% for 2020. The national average UCR clearance rate for homicides in 2019 was 61.4%. The Homicide Section reviewed and assisted with investigating 200 missing and endangered adult cases during 2020. Detectives also investigated 96 suicides and 1,339 non-homicidal death cases.

### Special Victims Section

The Special Victims Section is responsible for investigating cases of child abuse, child neglect and exploitation, child abductions, child and adult sexual abuse, and crimes against the elderly. The Special Victims Section also consists of four additional specialized units: Elderly Affairs, Internet Predators, Missing and Runaway

Juvenile Investigations, and Sexual Predator Compliance. The detectives and community service aides in the Special Victims Section use specially trained interview techniques and apply a multidisciplinary approach to investigate crimes that involve children and elderly members of the community. The Internet Predator Unit (IPU) uses computer software programs to locate individuals who use the Internet and social media to exploit children.

In 2020, the IPU received 910 Internet Crimes against Children (ICAC) cases. As a result, the IPU served 12 search warrants, made 29 arrests, and forensically examined more than 270 digital devices. The Missing Juvenile Unit investigates missing children, including runaways and those abducted or believed to be endangered. In 2020, the Special Victims Section investigated 1,855 cases and located 775 missing children.

The Sexual Predator Unit oversees 2,145 registered sexual offenders and sexual predators living in Hillsborough County.

### Traffic Homicide Section

The Traffic Homicide Section investigates all motor vehicle crashes resulting in death, serious bodily injury, and all agency-involved crashes resulting in an injury to a deputy or citizen. In 2020, the Traffic Homicide Section investigated 78 traffic fatalities, 17 hit-and-run crashes with life-threatening injuries, and 24 agency-related crashes involving injury to a deputy or citizen. Of the 78 traffic fatalities, 24 of those investigations resulted in Vehicular Homicide or DUI Manslaughter charges being brought against a driver.

### Economic Crimes Section

The Economic Crimes Section investigates Identity Theft, Forged or Counterfeit Documents, Fraudulent Use of Credit/Debit Cards, Embezzlement, Schemes to Defraud, Adverse Possession, and other fraud-related crimes. Members of the Section have been federally credentialed and are assigned to the United States Secret Service Financial



Investigations Strike Force and the United States Secret Service Tampa Bay Electronic Crimes Task Force. In 2020, the Section conducted 800 investigations. The Economic Crimes Section participated in two multi-jurisdictional intelligence meetings and two public awareness initiatives, aimed at reducing the number of citizens who become victims of economic-related crimes.

## Identification Section

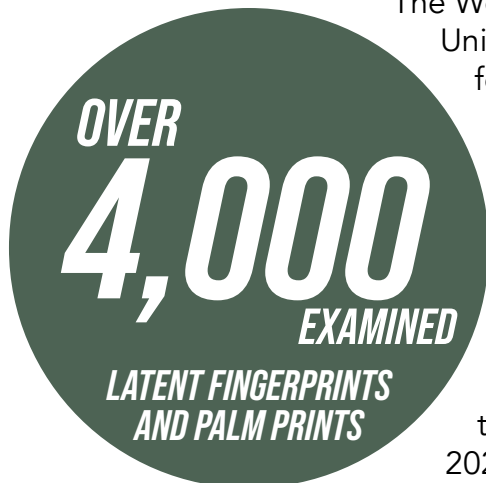
The Identification Section is responsible for assisting law enforcement personnel, prosecutors, and the public with various forensic services. The Section consists of the Latent Print, Ten Print, Clerical, and Word Processing Units.

The Latent Print Unit is comprised of forensic experts whose primary duty is the identification of unknown latent prints located at crime scenes. More than 4,000 latent fingerprints and palm prints were examined in 2020.

The Ten Print Unit consists of experts whose primary duty is the identification and verification of arrested individuals, deceased persons, and victims of identity theft. The Unit processed 30,722 records in 2020.

The Clerical Unit office assistants provide the public with fingerprinting services and local background checks for employment, volunteer, and licensing purposes. Personnel conducted 17,269 background checks and fingerprinted 16,804 citizens in 2020.

The Word Processor Unit is responsible for transcribing interviews, emergency calls, recorded calls, and radio traffic. More than 19,400 pages were transcribed in 2020.



## Crime Scene Section, LODIS, and NIBIN

The Crime Scene Section, LODIS Section, and NIBIN are located within the Criminal Investigations Division in the FRW Complex. All three sections serve the citizens in all five (5) districts of Hillsborough County. The Crime Scene Section also offers forensic services to other law enforcement agencies including the Plant City Police Department, Temple Terrace Police Department, Seminole Police, Florida Highway Patrol, and Florida Department of Law Enforcement.

The Crime Scene Section is responsible for responding to all major violent crime scenes investigated by the Sheriff's Office. The Crime Scene Investigators perform tedious tasks, often under trying conditions, as they search for evidence. In 2020, this section responded to and processed 871 crime scenes. Additionally, Crime Scene Investigators processed evidence related to 1,677 cases in their Crime Scene workspace.

## Local Offender DNA Index System (LODIS)

The LODIS Section maintains and secures all DNA swabs from adults and juveniles who are booked into the Hillsborough County Jail System. The Section is also responsible for outsourcing all reference and evidence swabs to DNA Labs International where they are analyzed at the laboratory and stored in a private database known as the Local Offender DNA Index System (LODIS). In 2020, the LODIS Section collected 5,122 reference swabs from the jails and districts, of which 1,437 were sent to the lab for analysis. In addition, there have been 6,866 evidence swabs collected throughout the Sheriff's Office, of which 2,429 were sent to the lab, resulting in 150 profile matches in 2020. For comparison purposes, in 2012, the first year of implementation, the number of profile matches totaled only 11 identified profiles.

# DEPARTMENT OF INVESTIGATIVE SERVICES

## National Integrated Ballistic Information Network (NIBIN)

The NIBIN Section utilizes the IBISTrax system which provides direct access to the NIBIN database, a national searchable database of cartridge cases and bullets. The system enables the user to acquire and correlate firearm cartridge case evidence into a database. This program provides a more timely turnaround for NIBIN cases submitted to the Florida Department of Law Enforcement. Currently, two Crime Scene Investigators and one program specialist are trained in utilizing the IBISTrax system. In November, a third Crime Scene Investigator was trained on the acquisition of test fires and scene casings to assist in the workload. The system creates investigative leads and allows for data sharing of linked cases across local, state, and federal law enforcement agencies. In 2020, the NIBIN section acquired and reviewed 1,428 entries into the NIBIN system, which consisted of 871 entries of test fires from firearms, and 557 entries from submitted spent cartridge casings. In 2020, the NIBIN section had a total of 257 NIBIN hits correlated by HCSO personnel.

## Special Investigations Division

*Major Geoffrey Harris*



The Special Investigations Division (SID) is comprised of the Crime Analysis Unit, Eye on Crime, Marijuana Grow House Unit, Major Violators Section, Selective Operations, three Tactical Intelligence Sections, and the Warrants Section. SID

conducts covert and sensitive investigations targeting organized crime, illegal firearms distribution, narcotics trafficking, and prolific offenders.

## Crime Analysis Unit (CAU)

The Crime Analysis Unit (CAU) is responsible for the identification and analysis of crime patterns and trends. The CAU collects, evaluates, analyzes, and disseminates information and intelligence data regarding criminal activity and offenders, to support active criminal investigations, patrol operations, and crime suppression efforts. CAU analyzed vast sums of disparate, incomplete, and often contradictory data, and refined it into actionable intelligence, which provided critical operational support and enabled case clearance. CAU routinely performed time-consuming tasks of data mining, trend analysis, and historical case research, saving thousands of sworn investigative hours for dedication towards case clearance and strengthening prosecution. CAU analysts spent countless hours identifying patterns, series, and suspects of burglaries and robberies leading to the successful arrest and case clearance of a large number of crime series impacting multiple jurisdictions in the Tampa Bay area. Two analysts assisted the Selective Operations Section with multiple operations that focused on online sexual predators targeting juveniles through social media apps, resulting in 41 arrests.

The CAU continued working closely with the Department of Detention Services, enhancing the jail intelligence analysis program. As a

result, analysts have produced over 190 Jail Intelligence Reports that have led to the prevention of violent acts and potential suicides, and the recovery of various types of contraband. As a result of numerous successes with jail intelligence, one of the Criminal Intelligence Analysts from CAU was selected HCSO 2020 Civilian Employee of the Year, and was also named the Florida Sheriff's Association 2020 Civilian of the Year.

## Eye On Crime (EOC)

Eye on Crime (EOC) is responsible for monitoring over 200 cameras and License Plate Readers (LPR) throughout Hillsborough County. EOC personnel alert deputies to stolen vehicles, stolen tags, and felony warrants in addition to actively monitoring and assisting live calls for service. In 2020, EOC gained access to multiple business camera systems by partnering with them through Fusus, resulting in an additional 230 cameras. EOC was also able to gain access to 26 LPRs by partnering with Flock Safety. By the end of 2020, EOC personnel had assisted in the recovery of 210 stolen vehicles with a total recovery value of \$3,297,469. EOC alerts assisted in the arrests of 199 individuals for charges ranging from Aggravated Battery with a Firearm to Trafficking in MDMA.

On June 8, 2020, EOC personnel observed multiple juvenile subjects chasing two other subjects in the District I area. One juvenile was then observed firing a revolver towards the two retreating subjects. EOC personnel immediately voiced the shots fired call and the shooter was subsequently arrested and the revolver was recovered. The following day, D1 Detectives and Street Crimes observed the two other involved subjects on camera, resulting in the arrest of the two subjects and the recovery of two additional firearms.

## Marijuana Grow House Unit (MGHU)

The Marijuana Grow House Unit (MGHU) is responsible for investigations related to illicit indoor and outdoor marijuana grow operations. The unit objectives are to identify, dismantle, and eradicate marijuana grow operations in the county. In three months, the MGHU served eight (8) search warrants, resulting in the arrests of 7 individuals associated with grow house operations, totaling approximately 44 felony charges, including Trafficking in Marijuana. MGHU detectives conducted several "knock and talk" investigations and responded to countless Crime Stoppers tips. The MGHU has effectively investigated and dismantled 12 grow house operations within Hillsborough County and assisted with several others in outside jurisdictions, disrupting marijuana drug trafficking organizations in the process. Over 547 marijuana plants were seized, weighing approximately 569 pounds, with a street value of more than \$1.7 million. MGHU detectives seized 22 firearms and approximately \$12,490 in U.S. currency directly related to grow house operations.

In 2020, MGHU detectives were reassigned to patrol districts as a result of COVID-19 and brought back to the division to assist TIN B with heroin overdose-related cases. MGHU detectives assisted in arresting 17 individuals on 35 felony charges to include Trafficking in Heroin, Trafficking in Cocaine, and Felon in Possession of a Firearm. Two search warrants were authored and served in which three firearms and \$22,767 in U.S. currency were seized. A total of 58.8 grams of Heroin and 108 grams of cocaine were seized during the investigations.

Clandestine Laboratory detectives have been called out to several active labs and continue re-certification training to continue these investigations.



## Major Violators Section (MVS)

The Major Violators Section (MVS) mission is to enforce the controlled substance laws and regulations of the State of Florida and prosecute criminal drug trafficking organizations (DTO) involved in manufacturing, smuggling, and distributing illicit narcotics. The MVS enhances the investigative and enforcement capabilities of the Sheriff's Office by collaborating with local, state, and federal law enforcement agencies, including the Drug Enforcement Administration (DEA) and Homeland Security Investigations (HSI). With the assistance of these federal agencies, the Hillsborough County Sheriff's Office can prosecute major violators of these controlled substances to the fullest extent of the law. MVS continues to participate as a member of the Central Florida High Intensity Drug Trafficking Area (HIDTA) program. This program was created for areas that have been determined to be critical drug-trafficking regions. In 2020, MVS dismantled two drug trafficking organizations, seizing 4,508.5 grams of methamphetamine, 604.2 grams of heroin, and 487.5 grams of cocaine. In addition to illicit narcotics, MVS also seized \$87,490.00 in U.S. currency, 24 firearms, and two vehicles worth approximately \$150,000.00. MVS is responsible for prescription fraud investigations which resulted in 18 arrest warrants filed during the year. The prescription take back program received 2,399.02 pounds of medications.

MVS detectives investigated a DTO trafficking methamphetamine into Hillsborough County from Jacksonville. This group was moving multiple kilograms of methamphetamine from Georgia into Hillsborough County every week supplying hundreds of pounds of drugs to local suppliers. Detectives negotiated a deal for kilogram quantities of methamphetamine from a member of the DTO during an undercover operation. The subject was arrested upon



delivery of multiple ounces of methamphetamine and a search of a nearby associated hotel room revealed a kilogram of methamphetamine and approximately \$75,000.00 in U.S. currency along with other illicit drugs such as fentanyl. This investigation led to the arrest of a high-ranking DTO member in the Jacksonville area with direct ties to a Mexican source of supply in Georgia. In total six individuals were arrested.

MVS detectives investigated a DTO from Ocala supplying local methamphetamine dealers within Hillsborough County weekly. The main individual was identified and agreed to meet with undercover detectives. The individual provided eight ounces of methamphetamine to an undercover detective at which time they were taken into custody. A search of the vehicle revealed an additional two ounces of methamphetamine, individual bags of pre-packaged heroin, and 36 grams of fentanyl. Four individuals were arrested without incident.

## Selective Operations Section (SOS)

SOS is comprised of two units of detectives, Vice and Gang Units, responsible for investigating illegal activities associated with illicit sexual offenses, such as prostitution and adult-oriented businesses, and criminal street gangs. Additionally, SOS focuses on the enforcement of human trafficking laws to apprehend violators responsible for forced labor and sexual activities within the county.

Vice detectives conducted numerous undercover operations for criminal activity including human trafficking, the solicitation of juveniles for sexual acts, prostitution, lewd activity, and sexually-oriented businesses. Detectives continued to strengthen relationships with local non-governmental organizations to assist with providing services to the victims of human trafficking.



The Gang Enforcement Unit conducted analytical research and proactive enforcement to reduce gang activity within the county. Detectives worked closely with all five patrol districts to identify and reduce gang activity. Detectives organized several operations throughout the county which resulted in the arrests of gang members, gang associates, or subjects committing crimes in areas with high incidents of gang activity. Detectives made several cases that led to the federal prosecution of high-ranking gang members. Detectives gathered and collected information leading to the documentation of 83 subjects as gang members or gang associates under Florida State Statutes. With their exemplary work during the year, the Gang Enforcement Unit received the Gang Unit of the Year award from the Florida Gang Investigators Association for 2020.

A joint investigation between Vice and Gang detectives into a gang-related human trafficking organization resulted in RICO and human trafficking charges on six subjects. During this investigation, detectives identified seven victims and they were provided services from the Selah Freedom Organization.

Throughout the year, detectives from both units conducted multiple operations concentrating on identifying subjects who prey on juveniles on internet applications. These operations resulted in 41 arrests of subjects for various felony charges related to the solicitation of juveniles for sexual acts. Three of the arrested subjects were registered sexual offenders at the time of their arrest. One of the subjects was charged with Human Trafficking after he offered to pay for sex with the juvenile.

### **Tactical Intelligence Section – Alpha (TIN A)**

TIN A detectives focus on investigations into the illegal possession and distribution of firearms, convicted felons in possession of firearms, and individuals using firearms in furtherance of other criminal activities. One of the assigned detectives is a member of the Bureau of

Alcohol, Tobacco, Firearms, and Explosives (ATF) Task Force and acts as a liaison with the ATF and the United States Attorney's Office. Utilizing covert tactics, detectives specifically targeted convicted felons illegally possessing weapons and involved in illicit drug transactions. During these operations, detectives seized methamphetamine, cocaine, heroin, MDMA, other illicit street drugs, and six firearms from street-level dealers.

Detectives identified a subject selling large amounts of methamphetamine in the Brandon area. The subject delivered two pounds of methamphetamine during a covert operation. Court authorized search warrants were executed on the suspect's residence within Temple Terrace where over 28 grams of heroin, 250 grams of fentanyl, 10 pounds of marijuana, a Springfield XD 9mm firearm, and \$3,080 in U.S. currency were seized.

The Homicide Section requested the assistance of detectives regarding a murder investigation on Interstate 4. Detectives were assigned to the Criminal Investigations Division to identify and arrest the individuals responsible for the murder. Detectives were able to assist in developing probable cause for the arrest of three suspects, two of which were charged with First Degree Murder. This investigation took approximately one month and culminated with the safe arrest of the shooter at his place of work

### **Tactical Intelligence Section – Bravo (TIN B)**

TIN B focuses on investigating both fatal and non-fatal opioid overdoses. The team is made up of detectives who come from a wide range of investigative disciplines. The team handles every aspect of an overdose investigation, from managing a death scene to conducting covert operations.

TIN B investigated over 350 overdose events, arresting 95 suspects for their involvement in Opioid overdoses. Eight suspects were federally indicted for Distributing Heroin or Fentanyl,

## DEPARTMENT OF INVESTIGATIVE SERVICES

Resulting in Death. During the year, detectives completed a joint investigation with the FBI and HSI, resulting in the dismantling of a drug trafficking organization that was operating in the Town 'N Country area. 12 members of the organization were federally indicted on various charges of Heroin trafficking and distribution.

### **Tactical Intelligence Section – Delta (TIN D)**

TIN D detectives are responsible for evaluating intelligence information used to identify high-priority offenders. These suspects are usually believed to be actively committing or wanted for high-priority crimes and may be considered career criminals under Florida State Statutes. Detectives respond to the requests of other divisions, districts, and agencies and use various techniques to conduct surveillance on high-priority offenders and locate wanted subjects.

In 2020, detectives assisted the Criminal Investigations Division by locating and arresting one subject wanted for committing a homicide and one subject who was a suspect in a homicide. Detectives also assisted the Major Violators Section, TIN B, and SOS with buy/bust operations. They conducted surveillance on subjects related to fatal heroin overdoses and located wanted subjects related to internet investigations and prostitution operations.

Detectives conducted several diesel theft investigations, which resulted in numerous arrests, the seizure of nine vehicles and \$3,255.00 U.S. Currency, and the recovery of 690 fraudulent credit cards and stolen diesel fuel.

Overall, TIN D detectives arrested 28 subjects on numerous felony charges to include Homicide, various sexual offenses, drug offenses, and a multitude crimes related to diesel theft.

### **Warrants Section**

The Warrants Section's mission is to process, control, execute, serve, and make a return of warrants directed to the Sheriff for service. Also, the Warrants Section is responsible for the return of wanted subjects who are in custody with other law enforcement agencies nationwide to face charges against them in Hillsborough County. One detective within the Warrants Section is assigned to the United States Marshals Service (USMS) - Florida Regional Fugitive Task Force (FRFTF). The primary mission of the task force is to seek out and arrest violent criminals, narcotic fugitives, and habitual felony offenders who have outstanding state and federal warrants within their region.

Due to the COVID-19 pandemic, in-state extraditions were halted by all Florida jails. However, the section coordinated the extradition of 231 fugitives back to Hillsborough County from across the state and 116 fugitives from across the country. Detectives traveled out of state to extradite 29 fugitives, while the other 86 fugitives were extradited via Prisoner Transport Services and one by Blue Knight Transport.

The Warrants Section monitors the registration compliance of FDLE COAST (Career Offender Application for Statewide Tracking) offenders. COAST offenders are required by Florida Statutes to routinely register with the Sheriff's Office and maintain an updated address. The section works as a liaison between the Special Investigations Division (SID) and the patrol districts, assisting them as needed with COAST residence verifications and compliance checks. In addition to maintaining and updating the COAST database, detectives discovered 14 COAST offenders that were not in compliance with registration requirements and filed criminal charges against them.

Over the past year, the USMS Task Force has arrested 305 fugitives throughout their region. Out of those arrests, 55 fugitives were wanted on homicide/attempted homicide charges, 49

on aggravated assault/battery charges, 67 for a listed sexual offense/criminal tracking violation, 30 for a firearm/weapon offense, 22 for robbery, and 28 for narcotics violations.

The USMS Task Force investigated the location of a subject who was wanted in connection to the murder of a retired St. Louis Police Department captain during days/weeks of civil unrest. Following up on investigative leads, detectives determined the subject fled Missouri and was staying in Pinellas County, where he was arrested. He was one of five individuals arrested on charges including murder, robbery, and burglary.

The Warrants Section implemented the new Warrant/Capias Review Policy in January 2020. The State Attorney's Office (SAO) provided a monthly list of misdemeanor and felony warrants to be considered for dismissal/review. In conjunction with the SAO and the Florida Department of Corrections, the section has purged 2,915 misdemeanor warrants and 750 felony warrants from the warrants database and FCIC/NCIC.

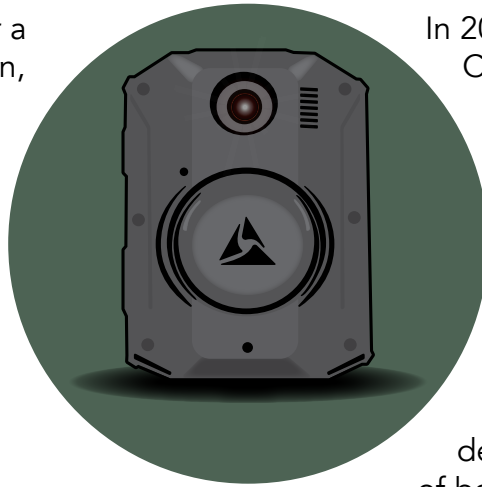
### Professional Standards Section

*Sergeant Samuel Portalatin*



The Professional Standards Section is comprised of several units: the Accreditation Unit, the Body-Worn Camera Unit, and Internal Affairs. The primary responsibility of the Professional Standards Section is to ensure policy and procedures are followed

and that all employees maintain the standards and professionalism expected of everyone who works at the Hillsborough County Sheriff's Office.



In 2020, the Hillsborough County Sheriff's Office announced it would outfit every sworn law enforcement deputy assigned to patrol with a body-worn camera. By October 2020, the cameras were deployed. Hundreds of body-worn camera videos are now collected daily.

These videos have obtained crucial evidence in the successful prosecution of criminals and have also assisted victims with receiving proper care following a crime. To maintain the growing number of digital evidence that is collected, a Body-Worn Camera Unit was developed to process and facilitate the sharing of evidence with the State Attorney's Office and the community. The unit, which is comprised of Digital Evidence Technicians, processes thousands of pieces of digital evidence weekly. These technicians are also responsible for preparing video evidence for court proceedings as well as processing statutorily obligated redactions for public records requests.

The primary responsibility of the Internal Affairs unit is to investigate external and internal complaints involving alleged personnel misconduct. The Internal Affairs Unit is comprised of sworn law enforcement detectives and supervisors who investigate all complaints, in addition to conducting staff inspections and departmental audits. The unit is committed to responding to complaints swiftly and fairly to ensure and maintain the credibility of the Hillsborough County Sheriff's Office, while preserving the public's confidence in the agency and adhering to all policies.

### Department Of Detention Services Colonel Melissa Moore

The Department of Detention Services (DDS) maintains two detention facilities: Falkenburg Road Jail and Orient Road Jail. DDS is comprised of three jail divisions. The Department is also responsible for courthouse security of the Thirteenth Judicial Circuit as well as the Hillsborough County Center.



### Jail Division I Annual Report

Major Michael Farrier



Jail Division I oversees the Orient Road Jail (ORJ) and consists of Central Booking, Intake and General Population Housing, Central Breath Testing Unit, Juvenile Assessment Center, Inmate Property Section, and the Classification and Records

Bureau. The ORJ is located at 1201 Orient Road in Tampa, is the county's oldest jail, and the only adult booking facility within Hillsborough County. Constructed in 1990, it has a rated capacity of 1,711 inmates and is 636,000 total square feet with 14 acres under roof.

The staffing dynamics for Jail Division I are unlike any other district or division. The authorized staffing for this division is 317 sworn personnel, 186 civilian positions, and numerous contract employees. Due to different operations and bureaus required to process inmates, 16 different types of civilian positions exist. As a result of the COVID-19 pandemic, the overall operations of the jail changed significantly. For the safety of both inmates and

employees, a new process was configured to properly screen new arrivals for COVID-19. Employees were also equipped with personal protective equipment.

### Central Booking

Central Booking receives all adult arrestees within Hillsborough County and provides service to over 27 local, state, and federal law enforcement agencies. Central Booking staff booked approximately 29,312 individuals into the County Jail System in 2020 with an average daily booking of 80 arrestees processed each day. This was a 32% decrease compared to 2019 (42,872). There were several factors that contributed to the decrease in the number of individuals booked in 2020. The Mental Health Diversion Program and the individuals issued a Notice to Appear in lieu of being booked into the facility, along with the COVID-19 pandemic, were all contributing factors. Each arrestee is processed through fingerprinting, property, inventory, mugshot, medical screening, classification review, and DNA collection during booking. In 2020, over 4,000 arrestees were submitted to LDNA (LODIS) DNA collection.

AVERAGE  
DAILY POPULATION:  
**1,300**  
INMATES



## Central Breath Testing Unit (CBTU)

The Central Breath Testing Unit is located at the Orient Road Jail, adjacent to Central Booking. The CBTU consists of a sergeant, civilian supervisor, and 12 civilian alcohol breath technicians. All CBTU staff are trained and certified by the Florida Department of Law Enforcement Alcohol Testing Program to operate the ten evidential Intoxilyzer 8000 breath test instruments owned by the Sheriff's Office.

Alcohol breath technicians processed approximately 2,600 individuals in the Central Breath Testing Unit and at mobile breath testing (BAT) operations at various locations throughout the county. This was a 29% decrease in DUI arrests compared to 2019 (3,674). The breath testing refusal rate was 44.99% and the average blood alcohol level of those tested was 0.137.

The Central Breath Testing Unit staff work closely with the State Attorney's Office in the prosecution of DUI cases. Assigned staff responded to more than 40 subpoenas related to DUI testimony and Administrative Driver's License hearings in 2020. CBTU participated in the Walk Like MADD event, which was completed virtually due to COVID-19.

## Intake Operations

Intake Operations is the initial housing assignment for all inmates with the exception of those individuals who have specific medical needs or special classification indicators. Inmates generally reside within Intake Housing for up to 72 hours and will attend First Appearance Court prior to their assignment to general housing.

## Housing Operations

Housing Operations is the general housing/population for inmates who remain incarcerated after 72 hours. This area also has confinement housing for those inmates not suited for the general population. In 2020, the Orient Road Jail maintained an average daily population of 1,300 inmates.

## Juvenile Assessment Center (JAC)

The Juvenile Assessment Center is a multi-agency collaboration established to facilitate the processing of juveniles taken into custody by law enforcement in Hillsborough County. Located at 8605 North Branch Avenue in Tampa, the JAC operates 24 hours a day, 7 days a week. The Hillsborough County Sheriff's Office contracts with G4S Secure Solutions (USA) Inc. to provide officers to perform the same duties as the sworn detention deputies to include: receiving, searching, booking, supervising, and releasing arrested juveniles. The JAC processed approximately 1,962 juvenile offenders with an average daily booking of 5.4 juveniles per day. This was a 45 percent decrease compared to 2019 (3,530).

## Inmate Property Section

The Inmate Property Section is responsible for the safekeeping of personal property of all inmates housed at the Orient Road and Falkenburg Road Jails. In 2020, property staff processed over 30,000 bags of new property. The property staff issues all uniforms, disperses personal property upon release, and processes inmate clothing exchanges and any property release requests.

## Records and Classification Bureau

The Records and Classification Bureau classified more than 20,000 arrestees and processed over 25,000 individuals for release. The Records and Classification personnel processed more than 12,000 court dockets and scanned more than 79,000 files for digital storage.

## Community Involvement

Jail Division I continued to participate in local community events (most were completed virtually) including the annual Walk Like MADD event, HCSO Ranch Run, and Socks for Seniors. During 2020, Orient Road Jail personnel provided facility tours for community leadership groups, college students, interns, pre-employment candidates, and other criminal

## DEPARTMENT OF DETENTION SERVICES

justice professionals/agencies. However, after March, the tours were reduced or not authorized due to the pandemic. However, some tours were conducted virtually.

### Jail Division II

Major O'Neal Jackson, III



Jail Division II, commonly known as the Falkenburg Road Jail (FRJ), sits on approximately 136 acres. The facility is located at 520 N. Falkenburg Road in Tampa and is staffed by more than 400 dedicated sworn and civilian staff members. The

primary role of the division is to maintain care, custody, and control of inmates.

### Jail Facility

The Falkenburg Road Jail is an open-bay, dormitory-style facility with a rated capacity of 3,300 inmates. This jail is composed of 40 general population direct supervision pods, eight single-cell confinement pods, two medical infirmaries, one medication-assisted addiction treatment pod, and one mental health stabilization unit. Each general population pod is managed by a single deputy and can house up to 72 inmates. The FRJ is also home to the video visitation center, the inmate programs building, and houses the kitchen and food services for both the Falkenburg and Orient Road Jails. Due to the COVID-19 pandemic, on-site video visitation between inmates and their family and friends was suspended for several months. On-site video visitation was offered as an alternative to face-to-face visits for attorneys and social service workers who wished to meet with their clients during the pandemic and remote video visitation was made available for family members and friends. Recognizing the need to once again offer video visitation to the

inmate population, Sheriff Chronister directed staff to implement a plan that would provide a safe atmosphere for visitors entering the Video Visitation Center. The center reopened at 50% capacity and operated under strict social distancing and established/accepted COVID-19 protocols.

### Juvenile Inmates

While the overwhelming majority of the FRJ's inmate population are pre-trial and county-sentenced adult inmates, a small percentage are juvenile inmates who are being prosecuted in the adult criminal justice system. Juvenile inmates are housed separately from the adult inmates. The juvenile population is supervised by a management team consisting of deputies who have the necessary skills and desire to work with youthful offenders. These deputies also work closely with Hillsborough County Public Schools and other community groups to ensure quality educational programming and vocational opportunities are provided to the juvenile inmates.

### Community Involvement

The Jail Division II staff recognizes its role in the community, along with the rest of HCSO, and continues to do its part to make Hillsborough County a better place for everyone. Though many large scale public events were canceled due to COVID-19, FRJ staff members were still committed to community service. In the spirit of giving back, FRJ staff donated to the Florida Sheriff's Youth Ranch, Operation Helping Hand, the Special Olympics, Lynn Sowers Foundation, American Heart Association, Mothers Against Drunk Driving, and Big Brothers Big Sisters of Tampa Bay, just to name a few.



## Jail Division III

Major Tiffanie Cole



Jail Division III is responsible for providing operational and inmate support services to all facilities and inmates within the Department of Detention Services. It is comprised of the Inmate Programs Bureau, Inmate Medical Services Bureau, Detention

Transportation Bureau, Misdemeanor Probation Unit, Criminal Registration, House Arrest Unit, Laundry Unit, Mail Room, Canteen, and Food Services Unit. Jail Division III also provides operational support to the Department of Patrol Services in the form of prisoner transportation for arrests made by HCSO law enforcement personnel.

## Inmate Programs Bureau

The HCSO Inmate Programs Bureau provides inmates with opportunities for self-betterment, preparing them for re-entry into the community. HCSO employees teamed up with community partners from Hillsborough County Public Schools and more than 300 volunteers to provide substance abuse treatment, educational programs, religious services, domestic violence intervention classes, personal development classes, vocational/career training, and re-entry assistance.

The Hillsborough County Sheriff's Office has operated a successful Substance Abuse Treatment Program within the Department of Detention Services since 1987. The seven-week licensed and accredited program provides comprehensive assessment, drug education, and group and individual counseling. Participants learn coping mechanisms that support a sober lifestyle and are provided with an individualized aftercare plan to assist in their re-entry. Over 600 inmates completed the program in 2020. The HCSO Domestic Violence Intervention Program was established in 1999 and educates participants about the consequences of violence

on themselves and their families. More than 120 inmates completed the program in 2020.

In 2019, Sheriff Chronister initiated the development of the Veterans' Resurgence Program. Later that year, Jail Division III proudly announced its successful implementation. Akin to Veterans' Treatment Court, this regimented in-jail program provides meaningful vocational and rehabilitative services that are tailored to support a successful and healthy re-entry for our veterans. Cohorts of this program reside in a specially-designed environment and receive assistance with developing positive cognitive behavior, employability and life skills, physical/mental health, as well as PTSD and stress/anger management skills. Hundreds of veterans have already realized success from this program.

In 2020, a 10,000-square-foot building was constructed for the new Hillsborough County Sheriff's Office Vocational Training Center. The facility offers inmates at the Falkenburg Road Jail an opportunity to learn a trade in hopes of finding gainful employment upon release. The classes include welding, carpentry, forklift operation, and basic automotive services. The Center originally opened in March 2020, but classes were delayed until October 2020 for the safety of inmates and staff due to COVID-19. In December 2020, 17 inmates were the first group of graduates who completed the program in their chosen field.

## Medical Service Bureau

The Medical Services Bureau contracts with NaphCare, Incorporated. The Bureau has more than 225 contracted, full and part-time, employees and is responsible for delivering comprehensive healthcare and mental health services to all inmates in the Hillsborough County Jail System.

In 2020, medical staff conducted more than 50,000 intake screenings and physicals. In addition, there were over 140,000 patient medical contacts, approximately 130,000 mental health contacts, more than 3,200 dental visits, and more than 13,000 diagnostic tests

## DEPARTMENT OF DETENTION SERVICES

performed. NaphCare's staff also processed and dispensed more than 150,000 prescriptions. Throughout 2020, the Mental Health Stabilization Unit continued to provide mental health treatment for inmates diagnosed with severe and persistent mental illness.

### Transportation Bureau

The Detention Transportation Bureau logged over 296,000 miles and transported over 41,000 inmates to locations, which included transport of 23,000 inmates to local courts, state prisons, medical appointments, and other jurisdictions throughout the state. This Bureau's staff oversees HCSO's Jail Work Crew and supervised more than 300 community service workers who provided over 2,400 hours of labor for the betterment of our community. Prisoner Transport (Papa Tango) provided transportation services for over 3,500 arrestees during 2020. In addition to the daily transports, some of the ancillary duties include providing support at stadium and amphitheater events, parades, festivals, and numerous other community events.

### Misdemeanor Probation Section

The Misdemeanor Probation Section is primarily responsible for managing misdemeanor-probation and pretrial-diversion cases. This section offers services at both the Downtown Tampa and Plant City courthouses and received more than 3,500 total cases during 2020. Probation specialists connected with more than 100 local non-profit and county/city organizations to coordinate more than 120,000 community-service hours, performed by clients as a condition of their programs. More than \$90,000 was collected in restitution from clients enrolled in the programs.

### Criminal Registration Unit

The Criminal Registration Unit is staffed with five HCSO civilians, four sworn deputies of the Department of Detention Services, and one Department of Patrol Services Detective. The Unit also has two forensic prevention specialists, which are funded by Northside Mental Health. In

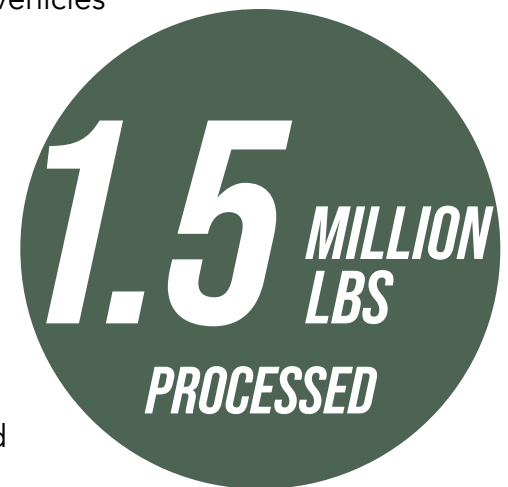
2020, the Criminal Registration Unit processed warrants for 1,290 citizens and registered 196 career criminals and 3,045 felons. In addition, 1,809 sexual offenders and 308 sexual predators were registered as living within Hillsborough County.

### GPS and House Arrest Unit

Electronic monitoring services and equipment are contracted with Securus Monitoring Solutions, LLC. The Unit is staffed with four civilians and six sworn HCSO personnel, 24 hours a day, seven days a week. In 2020, the GPS program provided electronic monitoring for nearly 120 inmates who were awaiting trial. The House Arrest program provided electronic monitoring for 16 inmates who were sentenced to incarceration in the Hillsborough County Jail. This unit also provided vehicle immobilization services for the Misdemeanor Probation Section and secured 78 vehicles in 2020.

### Laundry Unit

Laundry service operates seven days a week, and the service is entirely contained within the Falkenburg Road Jail. The laundry service is run by a Senior Supervisor, five Community Service Aides, and two shifts of trusty workers. The Unit is responsible for providing clean clothing and bedding to both jail facilities. Nearly 1.5 million pounds of inmate clothing, jackets, suicide-prevention vests, towels, and bedding materials were processed in 2020.



### Mail Room

The mailroom is comprised of three Community Service Aides who process all inmate and staff incoming/outgoing mail at the Falkenburg and Orient Road Jails. This includes all items



received through the U.S. Postal service, inter-office mail delivery, public defender mail, and many private delivery services.

## Court Operations Division

Major Paul Adee



The Court Operations Division (COD) consists of the Judicial Protection Bureau, the Court Complex Security Section, and the Civil Process Section.

The mission of the COD is to ensure a safe and

secure environment throughout the courthouse complex facilities in both Tampa and Plant City, as well as ensuring the service of civil process throughout the county.

## Judicial Protection Bureau

"All rise! Court is now in session," is a familiar phrase associated with our bailiffs. These men and women in uniform are the key to making sure things run efficiently within the courtrooms. On a daily basis, a courtroom can have hundreds of out-of-custody and in-custody persons appearing before judges. The nature of these appearances changed in 2020 because of the COVID-19 pandemic, so many proceedings were transitioned to a video format. Bailiffs were quick to adapt to new procedures and ensure that the wheels of justice remained in motion, even in the midst of a global health crisis.

The Judicial Protection Bureau (JPB) is responsible for the daily safety and security of judges, hearing officers, magistrates, jurors, and the general public within 64 courtrooms. In addition to general security inside the courtrooms, deputies assigned to the JPB also manage the monitoring, housing, and movement of inmates while at the courthouse. With a team of 144 deputies and supervisors, the JPB is an integral part of the Hillsborough County court system.

## Court Complex Security Section

The Court Complex Security Section (CCSS) is responsible for all law enforcement functions, crowd control, and overall security for all courthouse complex facilities and the Hillsborough County Center. The courthouse complex facilities consist of the Edgecomb Courthouse, the Courthouse Annex, the Plant City Courthouse, the 13th Judicial Circuit State Attorney's Office, and the 13th Judicial Circuit Public Defender's Office.

The CCSS is unique because it partners with G4S Secure Solutions USA, a private security firm, to provide contractual security services at the various facilities. Using the latest technology in magnetometer and X-Ray screening equipment and by working together, approximately 800,000 people were screened in 2020, yielding more than 7,259 contraband items.

**800,000**  
**PEOPLE**  
**SCREENED**

## Civil Process Section

The Civil Process Section (CPS) serves as the agency's central repository for most court documents. It is responsible for serving various legal processes and court orders issued by the local courts, other Florida county courts, and other state courts which require process to be served within Hillsborough County. In FY 2020, 77,728 civil process documents were received and served by the CPS. That number included both enforceable and non-enforceable orders. Enforceable orders consist of evictions, injunctions for protection, risk protection orders, Marchman and Baker Acts, levies, and replevins. Non-enforceable orders include witness subpoenas, Department of Revenue genetic testing, Writs of Garnishment, summons, traffic subpoenas, and out of county or state processes. This figure was reduced by approximately 20,000 from the previous year due to the COVID-19 pandemic.

## DEPARTMENT OF DETENTION SERVICES

### Detention Maintenance Bureau

*Angel Varela, Director*



The Detention Maintenance Bureau (DMB) is responsible for supporting the Department of Detention Services by maintaining, repairing, and constructing new facilities at the Falkenburg and Orient Road Jails, the Hillsborough Re-

Entry Center, and all related support buildings.

Duties of the DMB include mowing, trimming trees, and maintaining a total of 138 acres of grounds. In addition to the jails, the DMB supports maintenance needs for the Hillsborough County Courthouse, located in Tampa and Plant City, the Civil Process Section, and the inmate Transportation Bureau.

The DMB personnel is comprised of 61 talented and highly skilled individuals which includes electronic technicians, electricians, plumbers, mechanics,

air conditioning technicians, welders, fabricators, as well as construction and concrete workers. In 2020, the DMB completed 21,902 work orders versus 22,000 work orders in 2019. Although processes in other areas of the jail system were greatly reduced to COVID-19, the Detention Maintenance Bureau remained very active. DMB was instrumental in creating Plexiglas barriers in workspaces to allow for social distancing during the pandemic.

In 2020, a new stand-alone 10,000-square-foot Vocational Training Center was constructed for inmate programs. Although the facility itself was built by a private construction company, the

Detention Maintenance Bureau personnel was responsible for the completion of the building, which included the installation of a concrete ramp and electrify to the building.

The Detention Maintenance Bureau is constantly assessing its operations and seeking to improve upon ways to effectively serve jail and courthouse staff.

**21,902**  
*WORK ORDERS*  
**COMPLETED**

## Department Of Administrative Support

### Colonel Kristi Poore

The Department of Administrative Support (DAS) is comprised primarily of civilian employees who provide a wide range of administrative services in support of the Hillsborough County Sheriff's Office. DAS is comprised of the Training Division, the Public Affairs Office, the Occupational Health and Wellness Clinic, the General Services Bureau, the Information Services Division, and the Facilities Management Bureau.



### Training Division

Major Joel Rios



The mission of the Training Division is to develop, coordinate, and execute training and education concepts, policies, and programs to ensure sworn and civilian personnel are prepared to meet the challenges of the present and

future operational environments. The Training Division is comprised of the Law Enforcement Training Section, Detention Training Section, Walter C. Heinrich Practical Training Site (WCHPTS) Section, and Organizational Research Section. The Training Division is headquartered at 1409 N. Falkenburg Road in Tampa. The Pinebrooke Training Division is officially certified to provide the Criminal Justice Standards Training Commission (CJSTC) curriculum and advanced and specialized training courses in conjunction with local and national colleges and associations. The center contains four classrooms, a computer lab, a padded defensive tactics mat room, an indoor firing range with six shooting lanes with automated target heads and a fully-equipped fitness center.

### Law Enforcement and Detention Sections

The Law Enforcement and Detention Training Sections share identical responsibilities relative to their respective professions. Each section manages a rigorous two-week academy orientation for new cadets that is designed to introduce them to the Hillsborough County Sheriff's Office culture and build camaraderie between the cadets. Following the academy, each section provides additional post academy training that is more specific to policy, procedure, and equipment utilized by the Sheriff's Office. In 2020, the Law Enforcement and Detention sections successfully trained 277 new cadets, created a curriculum for the newly developed 40-hour Virtual Crisis Intervention Training program, and produced a 12 hour virtual in-service which covered Implicit Bias,

Diversity, and numerous other relevant and timely topics. They also trained and issued newly acquired Body Worn Cameras and Taser 7 Conducted Electrical Weapons (CEWs) to more than 1,000 deputies.

**277**  
NEW CADETS  
**TRAINED**

## DEPARTMENT OF ADMINISTRATIVE SUPPORT

### Walter C. Heinrich Practical Training Site

The Walter C. Heinrich Practical Training Site administers wide-ranging high liability training and mandatory recurrent training such as annual firearm qualifications, CEW recertification, and physical ability assessments. Advanced training is also conducted in areas such as carbine shooting and active shooter scenarios. Situated on 200 acres, the WCHPTS can support numerous simultaneous training evolutions. It has five handgun ranges, two combat ranges, a sniper range, a 360° simulator, a live-fire shoot house, and an explosive ordinance range. Also, it has a tactical city with commercial structures built to resemble a bank, convenience store, gas station, school, two furnished houses, streets with functioning traffic signals, an expansive driving pad, and a three-story multi-purpose tactical building with an external cantilevered balcony, rappel points on the second and third stories, three forcible entry breaching doors and 39 moveable wall partitions. During the year 2020, the WCHPTS partnered and trained with over 20 local, state, and federal agencies. Instructors assigned to the WCHPTS are responsible for training new Hillsborough County Public School (HCPS) Guardians, and yearly re-certification of Guardians. All in all, this equaled a total of 360 HCPS Guardians trained throughout the course of the year.

### Organizational Research

The Organizational Research Section is responsible for managing the sworn promotional testing process and assessment center that is designed to simulate challenges found at the next rank. The section writes, administers, and validates written exams and assessment center exercises for the ranks of corporal, sergeant, and lieutenant. This section also helps develop a curriculum for advanced training classes.

In the year 2020, due to the COVID-19 pandemic, the Organizational Research Section was instrumental in converting training from face-to-face instruction to a distance learning product that trained more than 3,700 agency employees. This implementation allowed personnel to remain vigilant to their primary responsibilities while receiving progressive training and thus, increasing efficiency. Additionally, this section sustains five fully-equipped fitness centers throughout the county to maintain the health and wellness of all of employees and first responders.

### Information Services Division

*Todd Ryan, Chief Information Office*



The Information Services Division (ISD) maintains all locations throughout Hillsborough County, including non-HCSO facilities where HCSO devices are installed or utilized, as well as delivering and safeguarding all HCSO information technology assets.

ISD's mission statement is "to serve and protect the Hillsborough County Sheriff's Office users, information systems, and digital assets."

Like many others within the agency and elsewhere, COVID-19 presented a significant disruption during 2020. Despite unprecedented supply chain disruptions and staff availability challenges, ISD was able to support the Sheriff's Office personnel by enabling temporary remote work, protecting the information technology perimeter, and maintaining the situational awareness of users despite a flurry of pandemic and election-related cybersecurity attacks. During 2020, HCSO staff participated in over 4,000 virtual meetings, which included more than 14,000 participants, as everyone remained

**39,463**  
**TICKETS**



## DEPARTMENT OF ADMINISTRATIVE SUPPORT

engaged with the mission and those ISD works diligently to support.

One of the most important services ISD provides is the operation of the agency's Help Desk. Staffed 365 days a year, the Help Desk is the first contact who users encounter when they are experiencing an incident or need to place a service request. The Help Desk received approximately 39,463 tickets in 2020, a decrease of over 2,000 tickets from 2019. The decrease in tickets was significant, especially in light of the spike in requests as a result of the pandemic.

As part of the continued digital transformation evolution and focus on innovation, ISD was able to complete several significant projects:

- A complete redesign of our employee intranet
- Online citizen crime reporting (English and Spanish)
- Electronic volunteer hours tracking and reporting
- Expansion of electronic shift bid program
- Online uniform ordering
- Video conferencing support for depositions and inmate hearings
- Body-worn camera project support
- Compliance with NIBRS/FIBRS requirements in advance of the due date
- Patrol in-car computer assessment and replacement
- Conversion of several memos to electronic forms

Another significant milestone in the digital transformation was the selection of a new Enterprise Resource Planning (ERP) system. The selected ERP will replace several outdated disparate systems with a single system that will encompass all of the business information needed for effective decision-making in a modern application. The ERP project will begin in January of

2021 and is projected to complete by the end of the year.

ISD is proud to support those that keep us and our loved ones safe, and we consider it a privilege to serve the brave men and women that have chosen the high calling of law enforcement.

### General Services Bureau

*Stephen Mitchell, Director*



The General Services Bureau is located at 2214 North Falkenburg Road and has a staff of 48 employees who provide technical support, maintenance, and repairs for our customers across all organizational components of the office. The Bureau is comprised of two sections,

Fleet Maintenance and Communications Maintenance.

### Fleet Maintenance

Personnel in Fleet Maintenance are responsible for maintaining a fleet of more than 2,300 vehicles which support the various organizational components within the office. As part of the Vehicle Replacement Plan, HCSO purchased 614 new vehicles for \$18 million to improve the overall vehicle fleet. The vehicles purchased and placed into service included police-rated SUVs and trucks, administrative vehicles, motorcycles, and light-duty trucks.

In 2020, Fleet Maintenance responded to more than 21,000 requests for vehicle maintenance and repairs. Collectively, more than 1.7 million gallons of fuel, 3,100 tires, and 26,000 quarts of oil were all purchased for the vehicles in the fleet. As a result, the vehicle fleet traveled more than 25.7 million miles during 2020, as our deputies responded to requests for service.

**21,000**  
REQUESTS  
FOR VEHICLE MAINTENANCE  
AND REPAIRS

## DEPARTMENT OF ADMINISTRATIVE SUPPORT

As part of the continuing efforts to implement new technology in our vehicle fleet, 13 Hybrid vehicles were purchased for use in Patrol. The hybrid technology is designed to increase overall fuel efficiency by approximately 10 miles per gallon (MPG) for each vehicle.

### Communications Maintenance

The Communications Maintenance is responsible for managing and providing technical support for the county-wide radio communications networks utilized by the Sheriff's Office and all other first responders in the county. All together, these networks processed over 25 million radio transmissions as law enforcement and fire rescue agencies responded to emergency and non-emergency calls this past year.

The personnel within this section were responsible for equipping over 600 new vehicles with communications equipment and emergency lights for use by the various districts/divisions within the office.

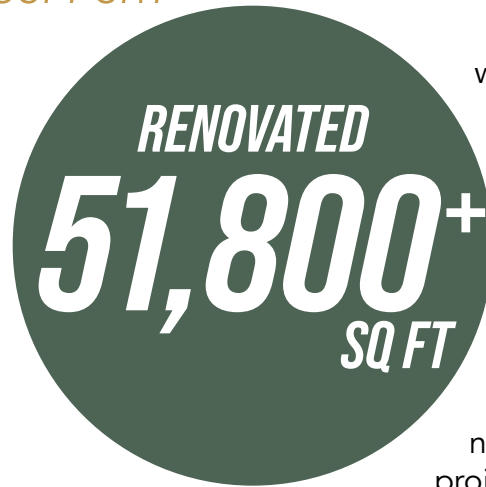
### Facilities Management Bureau

*Arnold Trueba, General Manager*



The Facilities Management Bureau (FMB) personnel oversee and manage 58 different facilities and approximately 900,000 square feet of office and warehouse space. The Bureau's personnel are responsible for providing daily maintenance, management, and support to all HCSO law enforcement facilities. Our overall goal is to provide services, support, and resources to maintain a professional work environment for all HCSO employees. This includes department relocation, renovation, and new construction. The FMB is also responsible for contract execution and oversight of all leased properties.

During 2020, facilities personnel responded to more than 17,100 requests for service and



were responsible for renovating more than 51,800 square feet of office space throughout various HCSO facilities.

One of the 2020 notable renovation projects included the new 78th Street Retail

Store. This facility, along with the new uniform ordering software, provides deputies with a "one-stop-shop" for all of their uniform and equipment needs.

### Maintenance Support Section & Uniform Supply Section

The Maintenance Support Section is responsible for the procurement and distribution of equipment, supplies, and uniforms to all organizational components of the Sheriff's Office. In 2020, the Maintenance Support Section launched the new Uniform Supply Section and Uniform Ordering System. The Uniform Supply Section offers a retail-like experience, providing uniform items and accessories to law enforcement personnel in a customer-focused environment.

Following the grand opening and launch of the online application, Uniform Supply Section personnel have served more than 3,000 customers and processed over 2,800 orders. The newly renovated Orient Road Warehouse continues to provide janitorial supplies, paper products, and inmate-related items, along with issuing stock to the Uniform Supply Section. Between the two locations, more than 20,000 transactions were completed resulting in 175,000 inventory items being issued.

### Public Affairs Office

*Crystal Clark, Chief Information Office*



The Public Affairs Office (PAO) is dedicated to ensuring the confidence, respect, and trust of the residents of Hillsborough County. The team does this through open communication, in English and Spanish, using print,

radio, television news, and social media platforms.

The Tampa Bay Area is the 11th largest media market in the United States. The PAO has four spokespersons who answer the demand for fast and accurate information daily. In 2020, the PAO sent 572 press releases, hosted nearly 40 press conferences, and produced more than 500 video pieces highlighting the handwork of HCSO employees, community safety campaigns, Public Service Announcements (PSA), and HCSO community events.

Because of the COVID-19 pandemic, the Public Affairs Office had to find new ways to reach the public without having to come into contact with them face-to-face. The PAO did numerous Zoom interviews with local and national media outlets. During the beginning of the pandemic, the PAO released a PSA every day, aimed at educating and informing the public ways to stay safe. From March to May of 2020, the PAO released more than 120 PSAs.

The videographers within the PAO worked with the Training Division to record the Crisis Intervention Training and In-Service Training, so that employees could access this content virtually during the pandemic.

The PAO launched two podcasts in 2020. The first, "Keeping It 100," is hosted by Sheriff Chad Chronister. Each month, a new guest joins the Sheriff

to discuss topics important to the Hillsborough County community. The second, "Unfinished Business," is a team effort with the Criminal Investigations Division. Each episode highlights an unsolved missing persons case or unsolved homicide from Hillsborough County. Combined, these podcasts have been downloaded more than 15,000 times.

### Social Media

In 2020, the Hillsborough County Sheriff's Office saw tremendous growth on its social media platforms. The PAO produces and schedules content to be released on Facebook, Instagram, and Twitter, in both English and Spanish. You can follow the pages by searching @HCSOSheriff and @HCSOSheriffESP. In 2020, HCSO gained more than 40,000 new likes/followers across our six platforms. The posts resulted in more than 74 million impressions. While Hillsborough County has a total population of about 1.4 million people, through social media, our public messaging reached about 37 million people.

### Print Shop

The HCSO Print Shop serves as the primary source for print material for the entire agency. The staff created original posters, pamphlets, door hangers, signs, and graphic designs that help HCSO educate the public on ways to protect themselves against crimes and other dangers, such as COVID-19.

Throughout the course of pandemic, the Print Shop produced several posters that were placed in HCSO facilities reminding employees how to practice safe hygiene. It also produced pamphlets that patrol deputies handed out to explain local ordinances and CDC guidelines as the nation and state took unprecedented steps to try and stop the virus from spreading.

In 2020, the Print Shop completed more than 600 service requests.



**572**  
**PRESS RELEASES**

## DEPARTMENT OF ADMINISTRATIVE SUPPORT

### Occupational Health and Wellness Clinic

*Dr. Toni Belisle, Clinical Director*



The Occupational Health and Wellness Center (OHWC) provides medical and support services related to the physical health and fitness of Hillsborough County Sheriff's Office employees, retirees, and eligible adult dependents.

Employee and occupational health services include: pre-hire, specialty team and respirator physicals, evaluation and treatment of work related illnesses, injuries and exposures, urine drug screen collections, and vaccination programs. Personal health services are also offered at the OHWC, including acute minor medical care and health risk assessments to all current HCSO employees, as well as eligible adult dependents and retirees who are participants of the HCSO health insurance plan.

In 2020, patient encounters increased by 41%, while workers' compensation visits decreased by 40%.

The OHWC received approval for additional staff, to include one clinical and two clerical positions. A clerical position was for a medical coder and biller. A certified outpatient coder with a Masters in Healthcare Administration and over 25 years of experience was hired in August 2020.

With the development of the COVID-19 vaccine, a tabletop vaccine freezer meeting Center for Disease Control and Prevention (CDC) requirements was purchased for the interim storage of vaccines. Providers and nurses attended to more than 1,760 COVID-19 related telephone calls since the onset of the pandemic.

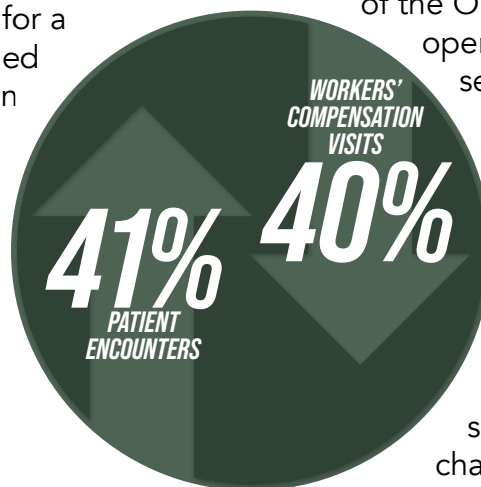
The staff at the OHWC participated in the Hillsborough County Sheriff's Office 2020 Health

and Wellness Road Show conducting biometric screening, nicotine testing, and administration of influenza vaccines. These services were also provided to employees, retirees and dependents on HSCO Humana Health Insurance. The participation in these events provides staff the opportunity to experience the diversity of the agency, while promoting the mission of health and wellness. The OHWC completed on-boarding with the Go365 Wellness and Rewards Program to import 637 patients' biometric results directly to the Go365 portal. This simplifies the submission process for employees as an incentive to increase program participation.

The OHWC received COVID-19 antibody and COVID-19 antigen test kits through Hillsborough County Emergency Operations. The OHWC is subjected to mandatory laboratory reporting to the Florida Department of Health (FDOH). The OHWC has established a reporting protocol through the FDOH portal. Patients undergoing COVID-19 antigen testing at the OHWC are provided with immediate results during the office visit and receive confirmatory communication from the FDOH.

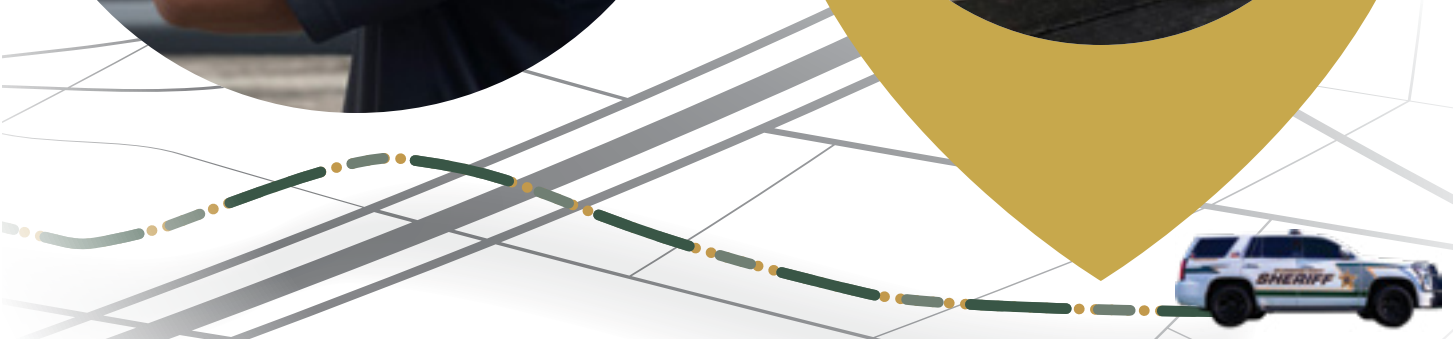
The COVID-19 pandemic provided a number of challenges across the agency. The staff of the OHWC was able to maintain an operational clinic and provide onsite services while mitigating the risk of COVID-19. A number of infection control and prevention protocols were implemented. Protocols are continuously reviewed and revised based on the influx of new data and CDC guidance. Obtaining proper personal protective equipment, testing supplies, and test kits created challenges for a variety of reasons.

The OHWC staff has been able to maintain an adequate inventory of PPE during the pandemic and establish processes for testing when supplies were not available. The OHWC staff has demonstrated resiliency, flexibility, and dedication during these uncharted times.

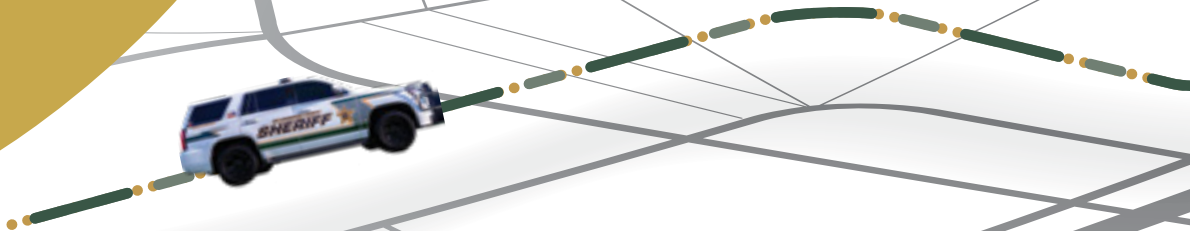




# ***AGRICULTURAL CRIMES UNIT***

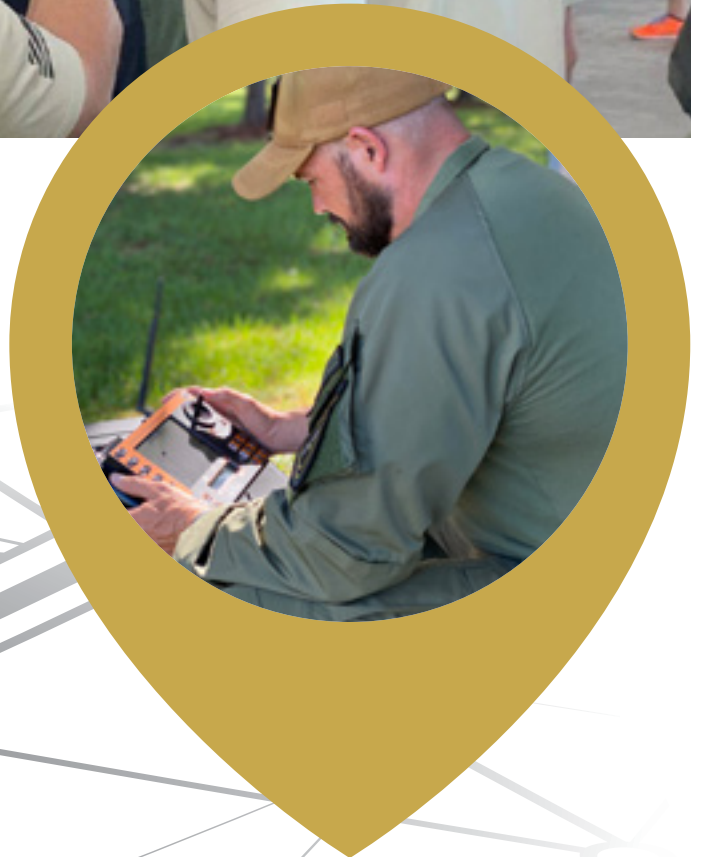


# AVIATION

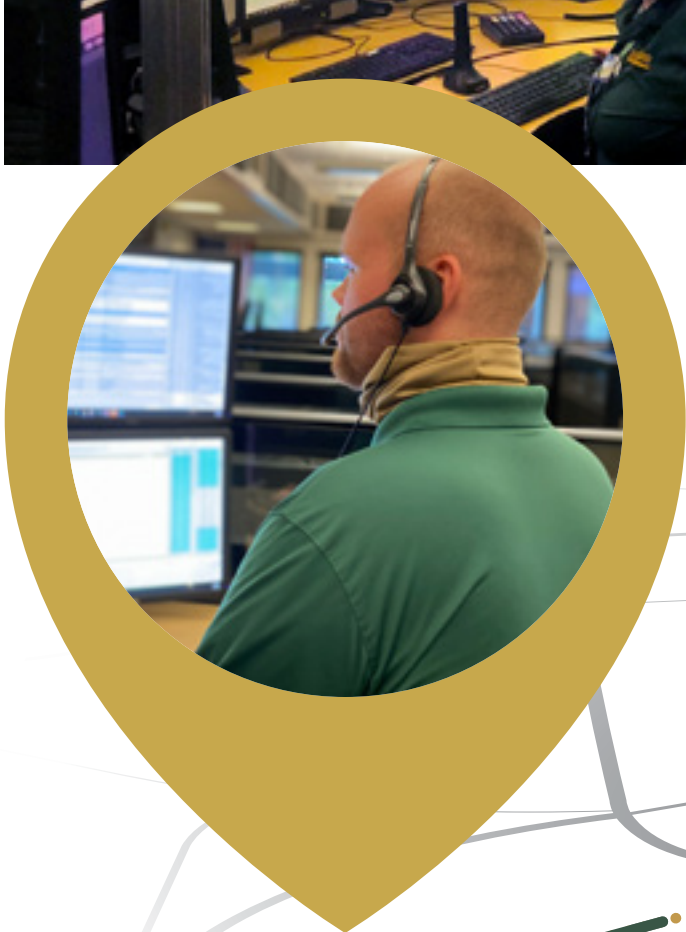




# ***BOMB DISPOSAL TEAM***



# ***COMMUNICATIONS BUREAU***







# ***COMMUNITY OUTREACH***





# ***DETENTION***



# FACILITIES

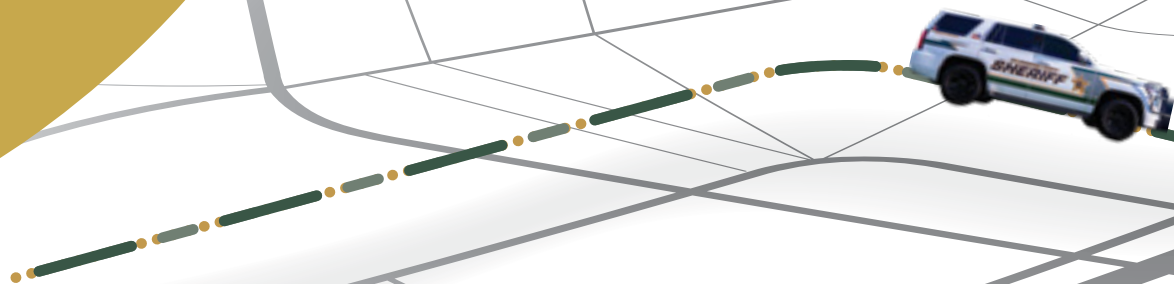




# ***GARAGE***



# HR AND RECRUITING







# MOTOR





# ***MOUNTED***



# PATROL





# PATROL



# ***SCHOOL RESOURCE***



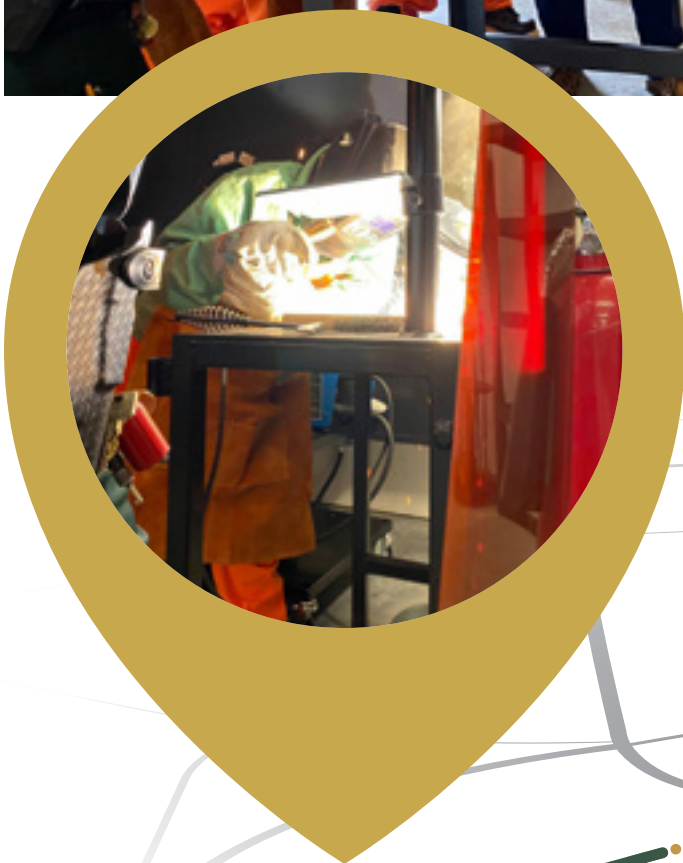


# ***SIRT & SWAT***

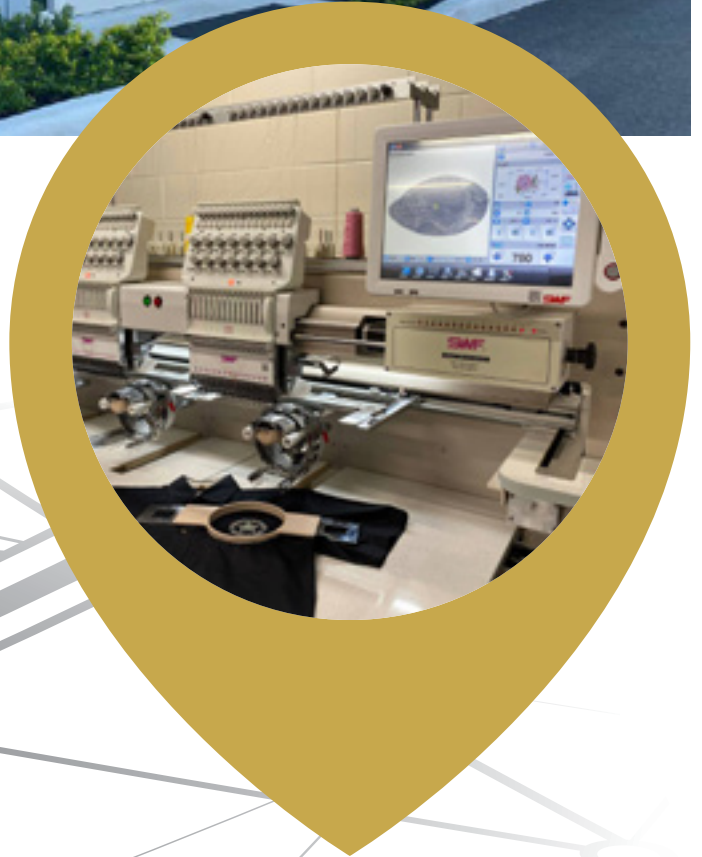




# ***VOCATIONAL TRAINING***



# 78TH STREET STOREFRONT

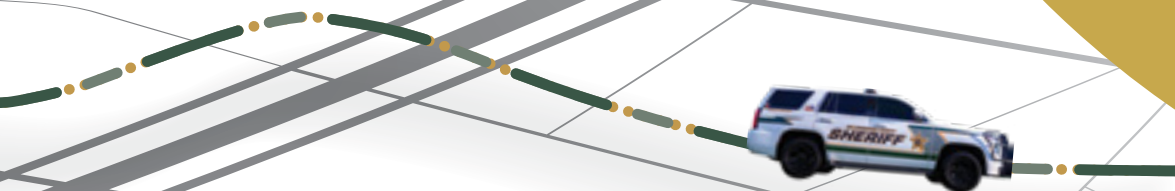




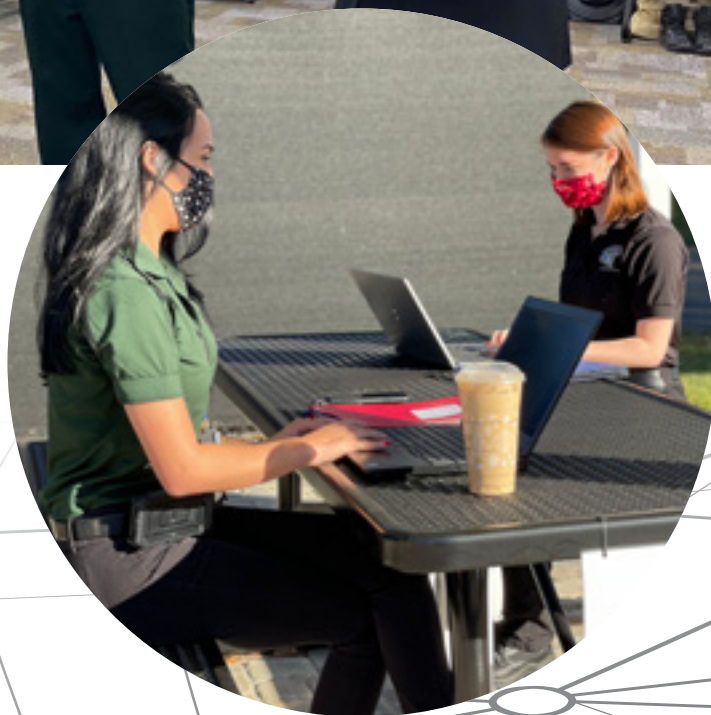
# *teamHCSO*







# *teamHCSO*







### RETIREES

Melvin Aikens  
Margaret Anyon  
Dionne Barnett  
Thomas Boyd  
James Bradford  
Roger Bradley  
Jackie Brock  
Nancy Brunson  
Frances Bucholz  
Wayne Bunton  
Vanessa Bunton  
Jonathan Carlton  
Jeffrey Carter  
Corey Cheshire  
Lisa Cichon  
W Collins  
Lawrence Coniglio  
Roland Corrales  
Jose Cortez  
David Courbat  
Frank Cruze  
Mike Damico  
David Davis  
Victor DeJesus Miranda  
Roger Dixon  
Ciro Dominguez  
Troy Donovan  
Stephen Farley  
Michael Farrier  
Richard Ferlita  
Troy Garrett El  
David Gilbert  
Eduardo Gonzalez  
Deborah Gonzalez

Stuart Gray  
Karla Groenewold  
Theresa Grooms  
Greg Halliday  
Kenneth Haschker  
George Huber  
Byron Humphrey  
Robert Hunter  
Alexander Ignacio  
Gwendolyn Isaac  
Mabel Jackson  
Joseph Janos  
Charlene Jester  
Robert Johnson  
Deidre Jones  
Neil Kenney  
James Kenney  
James Knight  
Peter Larese  
Patricia Lawrence  
John Leboeuf  
Keith Lee  
Daniel Lubinski  
Edward Martinez  
Jeffery Matheny  
Eddie Mendez  
Robin Morey  
Patricia Mueller  
Daniel Myrick  
Marcus Newman  
Cynthia Nietfeldt  
Wilfred Oliver  
Philip Orrico  
Yolanda Owens



Julie Parker  
Steven Parks  
Roberto Perez  
George Phillips  
Hugh Powell  
Rhonda Prescott  
Scott Radtke  
Phillip Raschiatore  
Evidio Rodicio  
Michael Rojek  
Ernesto Romeu  
Richard Salgado  
Jose Sanchez  
Robert Sanders  
Don Sarginson  
Karin Savon  
Joseph Sespico  
Nancy Settle

Mark Shelton  
Paul Shute  
Scott Sitton  
Edward Skube  
Danny Tewmey  
Jack Thompson  
Gilbert Valdes  
Pathrose Varghese  
Jeffrey Webber  
Stanley Weisman  
Hanna Weiss  
Laura Weiter  
James Welch  
Sherrie Whelan  
Randy White  
Lehman White  
James Wiehle  
Michael Young

## IN REMEMBRANCE

Bobby Ashley  
Nelson Barber  
Carey Barnes Sr  
Ronald Bennett  
Alice Benton  
Octavio Bitor  
Mary Booker  
David Brown  
Charles Bullard  
Gerald Carline  
Lloyd Carlisle  
Raymond Charles  
Norma Circhirillo  
Craig Cloversettle  
Martin Condon  
James Coniglio Sr  
June Cooper  
George Covais  
Irving Edelson

Jack Espinosa  
Joseph Farmer  
Richard Geier  
Charles Haber  
Renee Harrison  
Gilbert Hearsum  
Louise Hengehold  
Loreta Hitchcock  
Dennis Kolpin  
Mary Nelle Kovach  
Kathleen Lapsley  
Robert Lewis Jr  
David Martin  
John Matera Sr  
James McDaniel  
Willie McMillan  
Willie Mitchell  
Robert Mullins  
Patrick Murray

Randolph Myers Jr  
Lisa Odom  
Randy Olding  
Merit O'Neal  
Roderick Ouellette  
Ronald Pullins  
Arthur Purdy  
John Reed  
Charles Roberts  
Roy Schrett  
Nancy Settle  
Nuriddin Sharrieff  
Michael Simpkins  
Ronald Smith  
George Stroud  
Cindy Waters  
Lehman White  
Hetty Woolridge  
Sandra Yeazel

# HILLSBOROUGH COUNTY SHERIFF'S OFFICE

P.O. BOX 3371, TAMPA, FL 33601

MAIN: 813-247-8000

EMERGENCY: 911 OR 813-224-9911 FOR NON EMERGENCIES: 813-247-8200

**teamHCSO.com**

## ADMINISTRATIVE SERVICES

### SHERIFF'S OPERATIONS CENTER

2008 E. 8th Avenue  
Tampa, FL 33605

☎ 813-247-8000

### ALUMNI ASSOCIATION

P.O. Box 6843  
Tampa, FL 33511-7001

### CIVIL DEPARTMENT

Monday - Friday 8:00 AM - 5:00 PM  
700 East Twiggs Street, 3rd Floor  
Tampa, FL 33602

☎ 813-242-5200

### COMMUNITY OUTREACH DIVISION

2008 E. 8th Avenue  
Tampa, FL 33605

☎ 813-247-8115

### CRIME STOPPERS

☎ 800-873-8477

### EMPLOYEE BENEFITS SECTION

☎ 813-318-5330

### EMPLOYMENT SERVICES / HUMAN RESOURCES

2207 N. Falkenburg Road  
Tampa, FL 33619

For Civilian Applicants

☎ 813-318-5300

### EVIDENCE CONTROL SECTION

☎ 813-247-0000

### FINGERPRINT / BACKGROUND SCREENINGS / IDENTIFICATION SECTION

Monday - Friday 8:00 AM - 4:30 PM

2306 N. Falkenburg Road  
Tampa, FL 33619

☎ 813-247-0062

### FLEET MAINTENANCE

General Services Bureau

☎ 813-247-0036

### COMMUNICATIONS MAINTENANCE

General Services Bureau

☎ 813-247-0020

### INMATE ACCOUNTING

☎ 813-247-8290

### ACCOUNTS PAYABLE

☎ 813-247-8276

### ACCOUNTS RECEIVABLE

☎ 813-247-8039

### CHIEF FINANCIAL OFFICER

☎ 813-247-8035

### LEGAL SECTION

☎ 813-247-8093

### PAYROLL SECTION

☎ 813-247-8040

### PERSONNEL PROCESSING SECTION

☎ 813-318-5310

### PROFESSIONAL STANDARDS SECTION

☎ 813-247-8080

### PUBLIC AFFAIRS OFFICE

☎ 813-247-8060

### PURCHASING

☎ 813-247-8034

### RECRUITMENT AND APPLICANT SCREENING

For Sworn Applicants

☎ 813-247-8070

### SCHOOL RESOURCE SECTION

☎ 813-247-8072

### TRAINING DIVISION

1409 N. Falkenburg Road

Tampa, FL 33619

☎ 813-627-1000

## DETENTION SERVICES

### ORIENT GENERAL INFORMATION

Jail Division 1

Orient Road Jail

1201 N. Orient Road

Tampa, FL 33619

☎ 813-247-8300

### ORIENT CENTRAL BREATH TESTING

Jail Division 1

☎ 813-247-8300

### FALKENBURG GENERAL INFORMATION

Jail Division 2

Falkenburg Road Jail

520 Falkenburg Road

Tampa, FL 33619

☎ 813-247-8300

### FALKENBURG GENERAL INFORMATION

Jail Division 3

Falkenburg Road Jail

520 Falkenburg Road

Tampa, FL 33619

☎ 813-247-8300

### HILLSBOROUGH RE-ENTRY CENTER

Offender Registration Unit

1800 Orient Road

Tampa, FL 33619

☎ 813-247-8460

## INVESTIGATIVE SERVICES

### HOMELAND SECURITY DIVISION

General Information

☎ 813-247-8603

### CRIMINAL INVESTIGATIONS

Homicide & Special Victims

☎ 813-247-8655

### SPECIAL INVESTIGATIONS DIVISION

Narcotics and Human Trafficking

☎ 813-247-8729

## PATROL SERVICES

### COMMUNICATIONS BUREAU

☎ 813-247-8000

### D1 GENERAL INFORMATION

District I

14102 N. 20th Street

Tampa, FL 33613

☎ 813-247-0600

### D1 NORTHDALE COMMUNITY STATION

District I

☎ 813-264-8979

### D2 GENERAL INFORMATION

District II

2310 N. Falkenburg Road

Tampa, FL 33619

☎ 813-247-8555

### D2 PLANT CITY COMMUNITY STATION

District II

☎ 813-757-3855

### D3 GENERAL INFORMATION

District III

7202 Gunn Highway

Tampa, FL 33625

☎ 813-247-0330

### D3 FOUNTAIN OAKS COMMUNITY STATION

District III

☎ 813-975-2050

### D3 TOWN N' COUNTRY COMMUNITY STATION

District III

☎ 813-554-5170

### D4 GENERAL INFORMATION

District IV

508 33rd Street SE

Ruskin, FL 33570

☎ 813-247-0455

### D4 SUN CITY COMMUNITY STATION

District IV

☎ 813-242-5515

### D5 GENERAL INFORMATION

District V

10128 Windhorst Road

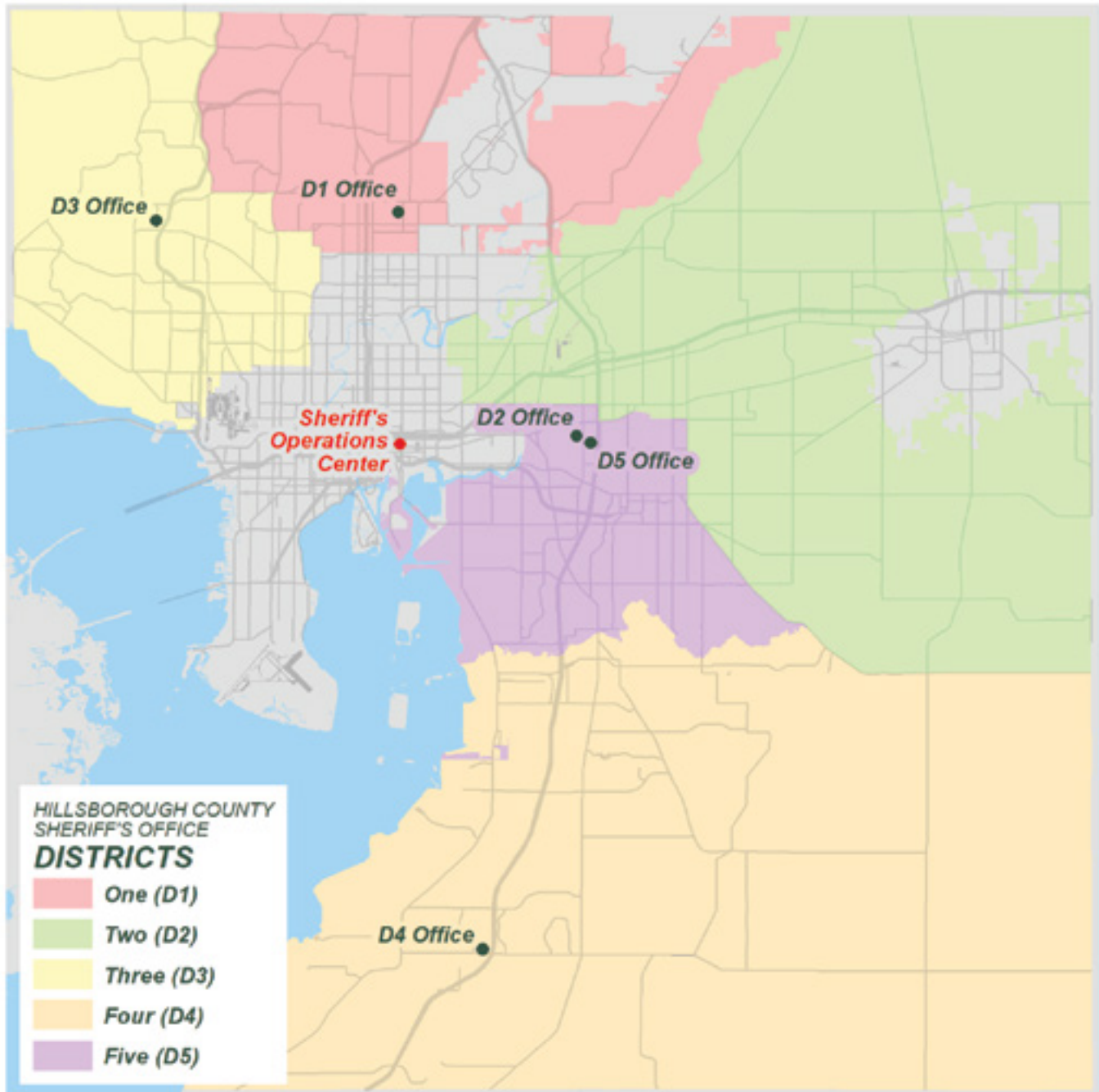
Tampa, FL 33619

☎ 813-318-5400

### D5 BLOOMINGDALE COMMUNITY STATION

District V

☎ 813-635-8040



### **SHERIFF'S OPERATIONS CENTER**

2008 E. 8th Avenue  
Tampa, FL 33605  
813.247.8000

### **DISTRICT I**

14102 N. 20th Street  
Tampa, FL 33613  
813.247.0600

### **DISTRICT II**

2310 N. Falkenburg Road  
Tampa, FL 33619  
813.247.8555

### **DISTRICT III**

7202 Gunn Highway  
Tampa, FL 33625  
813.247.0330

### **DISTRICT IV**

508 33rd Street SE  
Ruskin, FL 33570  
813.247.0455

### **DISTRICT V**

10128 Windhorst Road  
Tampa, FL 33619  
813.318.5400



**teamHCSO.com**

***FOLLOW US ON SOCIAL MEDIA:***

**@HCSOSheriff**



**@HCSOSheriffesp**

