

Questions & Answers

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(Deadline for Questions 07/23/2026 @ 5:00pm EST)

1. **Appendix III (Proposed Pickup Schedule) identifies locations requiring quarterly recurring service. However, Appendix II (Pricing Matrix) provides pricing columns for Weekly, Bi-Weekly, Monthly, and Extra Pickup, but does not include a pricing column for Quarterly service.**

Please clarify how bidders should submit pricing for the quarterly service locations identified in Appendix III.

Answer: The Appendix II – Pricing Matrix has been updated to reflect pricing columns for Bi-Monthly and Quarterly. It will be uploaded to DemandStar and our public website as **Updated Appendix II - Pricing Matrix.**

2. **Appendix II, Pricing Matrix, Line Item 7(b) – Physical Destruction (CD/DVD, Film, etc.) references "etc." following the listed media types.**

Please clarify the intended scope of "etc." for this line item. Specifically, what media types are intended to be included under Line Item 7(b) for pricing purposes?

Answer: Media types under “etc.” include Other Optical Media, Magnetic Media, and Flash Memory.

3. **The Bid Checklist identifies "Proposed Pickup Schedule" as a required bid submittal. Appendix III is also titled "Proposed Pickup Schedule" and identifies the proposed service locations and frequencies.**

Please clarify whether bidders should submit Appendix III – Proposed Pickup Schedule with their bid as acknowledgment of the proposed service locations and frequencies, or if a separate bidder-prepared pickup schedule is required as part of the bid submission.

Answer: Please note that there are 2 tabs/sheets on the Appendix III – Proposed Pickup Schedule. One includes a 4-week schedule for you to fill out, and the other includes the location information, bin size & quantity, and frequency (please see image below). Bidders should submit a completed version of the attached Appendix III – Proposed Pickup Schedule with their BID submission.

Area*					
Address					
Bins					
Current Size (in Gallons)					
Frequency Required					
Occ Health					
9550 E Columbus Dr					
1					
32					
Monthly					
Training Division (TRN)					
1409 N Falkenburg Rd					
1					
96					
Monthly					
Community Outreach Division (CRD)					
1511 N Falkenburg Rd					
1					
64					
Quarterly					
Behavioral Resource Unit (BRU)					
1511 N Falkenburg Rd					
1					
64					
Quarterly					
Human Resources					
2207 Falkenburg Rd					
1					
64					
Quarterly					
Facilities, Fleet & Radio Division					
2214 N Falkenburg Rd					
1					
32					
Quarterly					
Fleet & Radio					
2212 N Falkenburg Rd					
1					
96					
Monthly					
Homeland Security (HSD)					
2224 N Falkenburg Rd					
1					
64					
Bi-Monthly					
Traffic Services Division (TSD)					
2224 N Falkenburg Rd					
1					
32					
Quarterly					
Property Division (PRP)					
2224 N Falkenburg Rd					
2					
10136 Windhorst Road					
2					
District 2 (D2)					
2310 N Falkenburg Rd					
2					
32					
Quarterly					
Evidence					
2316 N Falkenburg Rd					
2					
32					
Quarterly					
Crime Scene (CSI)					
2416 N Falkenburg Rd					
2					
32					
Quarterly					
District 5 (D5)					
10128 Windhorst Road					
3					
32					
Monthly					
Information Services					
10136 Windhorst Road					
2					
32					
Bi-Monthly					