

Job Code: V2908
Pay Grade: SS
Pay Scale: \$51.48-\$62.14 Hourly; \$112,432.32-\$135,713.76 Annually
Exempt: No

OVERVIEW

Perform managerial and administrative duties as a shift/unit commander planning, coordinating, and supervising the daily operations of a County detention facility to ensure a safe and secure environment for staff, inmates, and visitors in accordance with federal, state, and county laws and ordinances and agency directives.

DUTIES & RESPONSIBILITIES

Duties may vary based on assignment.

- Supervise the work of assigned staff by scheduling, assigning, and reviewing work providing training, counseling, approving overtime, and evaluating performance.
- Conduct employment interviews and make hiring recommendations.
- Ensure detention center staff are in compliance with all applicable codes, laws, rules, regulations, standards, policies, and procedures in the daily operation of the facility and maintain discipline without laxity or discrimination to ensure safety of employees, inmates, visitors, and other individuals.
- Oversee monitoring of inmate activities inside the facility on a continual basis including canteen use, mail, medication, doctor, visitation, telephone, meals, and movement.
- Supervise facility security functions including facility security checks, monitoring of video surveillance equipment, inspection of locks and security devices, and door control procedures.
- Conduct weekly facility inspections, document all deficiencies, and ensure corrective action is taken.
- Oversee searches of inmates, cells, lockers, mail, building, and ground areas to locate/remove contraband and to maintain security.
- Oversee and evaluate actions taken to control/restrain violent/unruly inmates or to search for escapees.
- Investigate and resolve complaints against detention center staff including interviewing all parties and recommending disciplinary action as required ensuring that all rights are protected and protocol is followed.
- Conduct facility tours for community groups and dignitaries.
- Consult with and serve on various committees to review department operations and activities and make recommendations on new or revised policies and procedures to improve operational command and control.
- Communicate with staff members to gather and exchange information on orders, problems, special situations, or other areas requiring attention.
- Assist in departmental planning and disseminate plans of action or activities developed for subordinate staff.
- Monitor attendance of mandatory training to ensure all staff is properly trained.
- Coordinate the transfer of inmates within a detention facility.
- Respond to complaints and questions related to department operations; investigate complaints regarding conduct of officers; oversee response to inmate grievances; research issues, provide information, and initiate appropriate course of action to resolve grievance.

- Investigate accidents, deaths, contraband, and irregular or unusual incidents to include gathering and preserving evidence as required.
- Oversee maintenance of files, records, and reports.
- Perform other related duties as required.

KNOWLEDGE & ABILITIES

- Extensive knowledge of principles, practices, and techniques of modern inmate care, custody, and control, and related state, federal, and department laws, rules, regulations, standards, and policies governing the operation of detention facilities and courtrooms.
- Considerable knowledge of local, state, and federal laws governing the criminal justice system.
- Considerable knowledge of crowd control defense and restraint tactics and communication procedures.
- Considerable knowledge of behavior patterns, legal rights, discipline protocols, and grievance procedures of inmates.
- Working knowledge of leadership and supervisory principles, practices, and techniques.
- Working knowledge of the operation of Sally port controls, cell locks, and control panels commonly used in a secure facility.
- Working knowledge of local, state, and federal laws and regulations governing personnel management.
- Working knowledge of technological equipment to include video visitation and biometric fingerprinting and how they interrelate to the operation as a whole.
- Working knowledge of first aid and CPR principles and skill in training others in their application.
- Ability and willingness to supervise the work of others.
- Ability to train others in all aspects of job duties and responsibilities.
- Ability to communicate effectively, both verbally and in writing with diverse populations.
- Ability to analyze problems, identify alternative solutions, project consequences of proposed actions, and implement recommendations in support of goals.
- Ability to work in a hostile environment of inmates and their visitors without reacting in a negative manner and project a professional image at all times.
- Ability to handle multiple tasks and smoothly and rapidly shift between dissimilar tasks.
- Ability to supervise emergency situations, make effective decisions under stressful situations, and direct the use of physical force necessary to protect oneself and others.
- Ability to detect potentially adverse or unsafe situations and react according to department policy.
- Ability to physically handle and control prisoners resisting detention.
- Ability to review, establish, and maintain accurate records of assigned activities and operations.
- Ability to use a two-way radio.
- Ability to properly use various restraining devices.
- Ability to safely and skillfully operate a motor vehicle.
- Ability to operate a computer and related software.
- Ability to work effectively with others.
- Ability and willingness to use weapons and to properly maintain them.

SKILLS

- Employee Performance Management
- Policy Enforcement
- Radio Operations
- Verbal Communications
- Correctional Facility Operations
- Written Communication
- Disciplinary Procedures

WORKING CONDITIONS

- Work within a law enforcement agency, in and around a detention, correctional, or court operations environment, with occasional contact with inmates.
- May work outdoors in a subtropical climate in potential adverse weather conditions.
- May have occasional exposure to explicit or disturbing behavior.
- Elevated risk of exposure to bloodborne or airborne pathogens, bodily fluids, chemical or biological toxins, and contagious diseases.
- Stand or sit at a workstation for prolonged periods, walk long distances, and ascend/descend ladders as needed.
- May engage in extremely heavy physical exertion (e.g., lifting, carrying, pushing and/or pulling objects and materials over 100 pounds).
- Annual physical testing includes running, climbing, lifting, pushing, pulling, and navigating obstacles, along with repetitive hand movements, balance, agility, and sustained physical exertion in varied environments.
- Shift work: May work day or night shifts and non-standard hours/days including weekends and holidays.
- Maintain cell phone availability after hours and at home to aid and guide subordinates.
- Required to wear a Sheriff's Office provided uniform.
- In the event of an emergency or disaster, may be required to respond promptly to duties and responsibilities as assigned by management chain, Division/District Commander, or the Sheriff (or their designee). Such assignments may be for before, during or after the emergency/disaster.

MINIMUM EDUCATION & EXPERIENCE

- A bachelor's degree from an accredited institution of higher education.
- Six continuous months of experience as a Detention Sergeant with the Hillsborough County Sheriff's Office (HCSO).

Additionally, the following are required:

- Possession of a valid Florida Driver License.
- No punitive disciplinary action consisting of a 5-day suspension or greater and/or involuntary demotion within the last two years.
- Ineligible if currently serving a suspension or probation with the Criminal Justice Standards and Training Commission (CJSTC).
- An overall rating of three "fully acceptable" or better on the annual evaluation in the Employee Performance Management System (EPMS) for the three years prior to submission.
- A rating of three "fully acceptable" or better in each dimensional category on the annual evaluation in EPMS within the one year prior to submission.

REQUIRED PRE-EMPLOYMENT TESTING

- A valid passing test score on the HCSO Lieutenant Promotion Examination on or after calendar year 2023.

REQUIRED ANNUAL TESTING

- Successful completion of the Hillsborough County Sheriff's Office Physical Abilities Assessment (PAA).

ADDITIONAL JOB REQUIREMENTS

- Attendance at the specified Sheriff's Office work location is required.
- Depending on assignment, employees may be required to possess a valid Florida Driver License at time of employment. Driving history will be thoroughly reviewed and may be grounds for disqualification.
- No visible tattoos on face. Tattoos on hands, neck, or arms must be covered with white, black, or neutral colored covering.

- No illegal drug sale within lifetime.
- No illegal drug use within the past 36 months. No marijuana use within the last 12 months.
- No felony convictions within lifetime.
- No misdemeanor convictions involving perjury, false statement, or domestic violence within lifetime.
- No dishonorable discharge from any branch of the United States Armed Forces, the United States Coast Guard, National Guard, or Reserve Forces.
- Successful completion of a background investigation including criminal, reference, employment, and neighborhood checks; polygraph; medical evaluation; and drug screening.
- Live within Hillsborough County or within Citrus, Hardee, Hernando, Lake, Manatee, Pasco, Pinellas, Polk, Sarasota, or Sumter County as long as the residence is located within the 60-mile parameter of Falkenburg Road Jail at the time of appointment/employment (certified only).

The duties and responsibilities on this job description represent the essential functions that an employee must be able to satisfactorily perform with or without reasonable accommodations. Reasonable accommodations shall be made upon request to enable employees with disabilities to perform the essential functions of their job, absent undue agency hardship. The Sheriff's Office retains the right to change or assign other duties to this job as necessary.