

Director of Inmate Treatment and Education Services

Job Code: U8797
Pay Grade: UH
Pay Scale: \$98,187.61-\$160,121.33 Annually
Exempt: Yes

OVERVIEW

Plan, direct, and manage activities, functional areas (e.g., inmate treatment and intervention, adult education, religious services), and direct reports (e.g., detention service aides, treatment counselors, senior treatment counselor, chaplains) within the Inmate Treatment and Education Services Sector of the Sheriff's Office.

DUTIES & RESPONSIBILITIES

Duties may vary based on assignment.

- Oversee the programs (e.g., educational, domestic violence, substance abuse) and services (e.g., religious, volunteer) to include the activities of personnel assigned to those programs and services.
- Monitor the quality and quantity of staff production through observation of work, review of reports and/or records, and periodic conferences.
- Coach and mentor staff, provide opportunities for growth through work assignments and training, and evaluate performance recommending and issuing corrective action as needed, including termination.
- Research, plan, and implement new educational, religious, and self-help programs.
- Recruit volunteers and coordinate their security training and assignments within the Department of Detention Services.
- Identify and implement activities that contribute to the community.
- Monitor attendance of inmates under court order to attend education and self-betterment programs.
- Prepare monthly statistical reports documenting applicable program activities.
- Attend departmental general staff meetings.
- Plan and coordinate Jail Inmate Canteen Fund Committee meetings.
- Attend inmate graduations.
- Attend workshops and conferences to disseminate information regarding programs and assist other facilities in developing inmate programs.
- Assist in providing area guidance on adherence to civil rights laws; train personnel on civil rights nondiscrimination policies; and maintain oversight of nondiscriminatory practices in area services, programs, and activities.
- Perform other related duties as required.

KNOWLEDGE, SKILLS & ABILITIES

- Extensive knowledge of the theories, techniques, and methods of social services program delivery and administration and case management procedures.
- Extensive knowledge of federal, state, county, and community social service programs, eligibility requirements, application procedures, and other relevant program policies.
- Extensive knowledge of quality control procedures, methods, and techniques.
- Considerable knowledge of management principles and practices.
- Considerable knowledge of funding sources and associated requirements and regulations.

- Considerable knowledge of procedures related to public grant administration.
- Research and analytical skills.
- Ability to collect, organize, and evaluate data to develop logical conclusions.
- Ability to research, organize, analyze, and evaluate information to develop logical conclusions and accurately present program-related data, reporting, and recommendations.
- Ability to analyze complex documents.
- Ability to establish program objectives and strategies for a functional or operational area.
- Ability to develop effective work procedures and standards.
- Ability to plan, organize, evaluate, and supervise the work of others.
- Ability to work effectively with others.
- Ability to communicate effectively, both orally and in writing.
- Ability to use a computer and related software.

WORKING CONDITIONS

- Work in and around a detention or correctional environment, with occasional inmate contact.
- May have occasional exposure to explicit or disturbing behavior.
- Stand/sit at a keyboard or workstation for prolonged periods.
- May engage in light physical exertion (e.g., lifting, carrying, pushing and/or pulling of objects and materials up to 10 pounds).
- May be required to visit subordinate job sites to visually monitor work/working conditions.
- May work day or night shifts and non-standard hours/days including weekends and holidays.
- In the event of an emergency or disaster, may be required to respond promptly to duties and responsibilities as assigned by management chain, Division/District Commander, or the Sheriff (or their designee). Such assignments may be for before, during or after the emergency/disaster.

MINIMUM EDUCATION & EXPERIENCE

- A high school diploma or possession of a GED certificate.
- Ten years of social services program or case management experience interviewing clients, assessing client's needs and eligibility, or counseling clients.

OR

- A bachelor's degree from an accredited institution of higher education.
- Eight years of social services program experience interviewing clients, assessing client's needs and eligibility, or counseling clients.

OR

- A master's degree from an accredited institution of higher education with a major in a social work field.
- Seven years of social services program experience interviewing clients, assessing client's needs and eligibility, or counseling clients.

ADDITIONAL JOB REQUIREMENTS

- Attendance at the specified Sheriff's Office work location is required.
- Depending on assignment, employees may be required to possess a valid Florida Driver License at time of employment. Driving history will be thoroughly reviewed and may be grounds for disqualification.
- No visible tattoos on face, head, and neck. Tattoos determined to take away from the professional appearance of the Sheriff's Office must be covered with an appropriate white, black, or neutral covering.
- No illegal drug sale within lifetime.
- No illegal drug use within the past 36 months. No marijuana use within the last 12 months.
- No felony convictions within lifetime.
- No misdemeanor convictions involving perjury, false statement, or domestic violence within lifetime.

- No dishonorable discharge from any branch of the United States Armed Forces, the United States Coast Guard, National Guard, or Reserve Forces.
- Successful completion of a background investigation including criminal, reference, employment, and neighborhood checks; polygraph; medical evaluation; and drug screening.
- Live within Hillsborough County or within Citrus, Hardee, Hernando, Lake, Manatee, Pasco, Pinellas, Polk, Sarasota, or Sumter County as long as the residence is located within the 60-mile parameter of Falkenburg Road Jail at the time of appointment/employment (certified only).

The duties and responsibilities on this job description represent the essential functions that an employee must be able to satisfactorily perform with or without reasonable accommodations. Reasonable accommodations shall be made upon request to enable employees with disabilities to perform the essential functions of their job, absent undue agency hardship. The Sheriff's Office retains the right to change or assign other duties to this job as necessary.